



## **Patient Empowerment Programme**

Dear Doctors,

We are pleased to inform you that you may refer your GOPC PPP patients to the Patient Empowerment Programme (PEP) starting from 12 July 2019.

PEP is one of the PPP programmes jointly organised by the Hospital Authority and selected non-governmental organisations (NGOs). Patients who are referred to join PEP will attend the empowerment sessions in the community to acquire disease-specific knowledge, self-efficacy enhancement and lifestyle modification information, which will further enhance their knowledge and ability in self-management of chronic diseases so as to prevent possible complications.

You may refer to the PEP website [www.ha.org.hk/ppp/pep](http://www.ha.org.hk/ppp/pep) and the *Appendix* for details. Some PEP pamphlet (as attached) will also be sent to your clinic to facilitate communication with patients.

Should you have any queries, please feel free to contact us at [gopcphp@ha.org.hk](mailto:gopcphp@ha.org.hk) or via Programme hotline 2300 7300 for assistance (after selecting language, press “5” to speak directly with our hotline staff). Thank you for your attention.



Yours faithfully,  
GOPC PPP Programme Office  
Hospital Authority

## Workflow for Referring GOPC PPP Patients to PEP

Before making a PEP referral, please obtain patient consent for sharing his/her contact and clinical information to designated NGO. Once the referral has been created, corresponding NGO could view the referral details and contact the patient for joining PEP.

### Create PEP Referral

You can create PEP referral via the GOPC PPP IT module.

**General Outpatient Clinic Public-Private Partnership (GOPC PPP) Programme** Feedback  

Consultation History				GOPC PPP Consultation		Remaining Quota: 1	
	Date	Reason	Created By	Attendance Details		Follow Up District: Tuen Mun	
[9]	26-Jun-2019	FU chronic ill...	Doctor PPP...	Chronic Disease	DM	*Reason	<input checked="" type="radio"/> FU chronic illness <input type="radio"/> Episodic issue <input type="radio"/> Both
[8]	20-May-2019	Episodic issue	Doctor PPP...	Subsidy & Payment Details*		Consultation Payment Total \$0.00	
[7]	01-Mar-2019	Episodic issue	Doctor PPP...	Subsidized by GOPC	Yes	Charge Amount	\$0.00 <span>Change Payment Type</span>
[6]	21-Feb-2019	FU chronic ill...	Doctor PPP...	<input type="checkbox"/> Additional Charging			
Assessment   Note/Diagnosis   Medications   Payment <b>Ref No.: 0001002259</b>				Consultation Details		Consultation Date 05-Jul-2019	
Standard -- Nil --  Other -- Nil --				Assessment   Note/Diagnosis   Medications			
				Health Status		* Mandatory    * Carry Forward * BP <input type="text"/> / <input type="text"/> mmHg    * Pulse <input type="text"/> /min    Temp <input type="text"/> °C Wt <input type="text"/> kg ( <input type="text"/> lb)    * Ht <input type="text"/> 1.73 m    BMI <input type="text"/> kg/m <sup>2</sup> H'stix <input type="text"/> mmol/L * Smoking Habit <input checked="" type="radio"/> Non-Smoker <input type="radio"/> Smoker <input type="radio"/> Ex-Smoker Alcohol Use <input type="radio"/> Non-Drinker <input type="radio"/> Current Drinker <input type="radio"/> Social Drinker <input type="radio"/> Ex-Drinker Drug Compliance <input type="radio"/> Good <input type="radio"/> Fair <input type="radio"/> Poor <input type="text"/> Side Effect of Medications <input type="radio"/> Yes <input type="radio"/> No <input type="text"/> Dietary Compliance <input type="radio"/> Good <input type="radio"/> Fair <input type="radio"/> Poor <input type="text"/> Exercise <input type="radio"/> Regular <input type="radio"/> Infrequent <input type="radio"/> None <input type="text"/>	
New    Edit    Print							
Examination Referral History							
ECG    X-Ray    Ix Request <span style="border: 2px solid red; padding: 2px;">PEP Referral</span>						Save    Clear	

1. Open the patient's GOPC PPP profile and click the "PEP Referral" button. System will prompt the PEP referral page.

**PEP Referral** X

PEP Clinical Highlight				
Clinical Highlight	Join Date	Last Update Date	Status	
Core HT, Core DM, Knowledge, Diet, Exercise, Psycho-social Support, - pending class	15-Jun-2011	20-Aug-2011	Active	

Referral List				
Referral Date	Referral ID	Problems for Empowerment	Referral Source	Source
04-Jul-2019	177562	Hypertension	GOPCPPP	Manual
12-Jun-2019	177561	Hypertension, Type 2 Diabetes Mellitus	GOPCPPP	Manual
12-Jun-2019	177560	Hypertension, Type 2 Diabetes Mellitus	GOPCPPP	Manual

**Referral Detail (\*) -- indicates a mandatory field** New PEP Referral

\* ☒ Patient agreed to share contact and clinical information to NGO for joining PEP. Inclusion Criteria

Phone \*  Address  ROOM/FLAT A, FLOOR 10, BLOCK 6, NEW NGO \*  The Hong Kong Society for Rehabilitation (NTWC)

\* 1. Problems for Empowerment  
☒ Hypertension    ☐ Type 2 Diabetes Mellitus

2. Risk Profile  
 Latest HbA1c  %    BP \*  101 /  87 mmHg    LDL Cholesterol  mmol/L  
☒ Dyslipidaemia    ☐ Chronic Kidney Disease    ☐ Heart Failure  
☒ Retinopathy    ☐ Neuropathy    ☐ Atrial Fibrillation  
☐ Microalbuminuria    ☐ Peripheral Arterial Disease    ☐ Sleep Apnea

Remarks

Referring Person \*  Doctor PPPDOCTOR031, PPPDOCTOR031    Date \*  05-Jul-2019  
 Hospital /Clinic \*  VHC4    Referral Source \*  GOPCPPP



☒ Chinese    ☐ English    Save & Print    Cancel

2. In this page, you can
  - View the updated PEP status of the patient under “PEP Clinical Highlight”
  - View PEP referral history and review/reprint your referral under “Referral List “
  - Create a new PEP referral
3. To create a new PEP referral, please obtain consent from patient first.
4. Patient's contact information will be provided to NGO. Please check with patient and update if necessary.
5. For the selection of NGO, system will limit the choice based on patient's follow up district under GOPC PPP.
6. Select the problems for empowerment (Hypertension / Type 2 Diabetes Mellitus / both), and then input & review other information.
7. Once finish, select the language of the referral form. Click the “**Save & Print**” button and system will generate a referral form.

eHR Document Viewer - GOPC PPP PEP Referral Form

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**CONFIDENTIAL**

 <p>醫院管理局 HOSPITAL AUTHORITY</p>  <p>門診協作 Outpatient Clinic Cooperation</p> <p><b>醫院管理局 普通科門診公私營協作計劃 病人自強計劃(PEP)轉介表格</b></p>	<p><b>病人資料</b></p> <p>姓名： WONG, BLACKBERRIES 王黑莓</p> <p>聯絡電話： <input type="text"/></p> <p>香港身份證號碼： UH97XXX1(6)</p>
<p>病人需要自強計劃的問題：</p> <p>高血壓</p> <p>風險報告：</p> <p>最近糖化血紅素(HbA1c): 2.56 %</p> <p>低密度膽固醇: 3.5 mmol/L</p> <p>血壓: 101 / 87 mmHg</p> <p>血脂異常, 視網膜病變, 蛋白尿, 睡眠窒息症, 神經病變, 周邊動脈病變, 心臟衰竭, 心房顫動, 慢性腎病</p> <p>轉介來源： GOPCPPP</p> <p>醫院/診所： VHC4</p>	

8. Click the printer icon to print the referral form and pass to the patient for his/her reference.
9. You are reminded to confirm the details with patient before he/she leaves your clinic.

## Review PEP Progress Summary

Once the patient's PEP progress is uploaded to eHRSS, you can review the PEP progress summary in eHR Viewer.

The screenshot displays the eHR Viewer interface with a green sidebar on the left containing a navigation menu. The main content area is divided into several sections:

- Clinical Note & Summary:** A red box highlights the "Clinical Note & Summary" option in the sidebar.
- Problem / Diagnosis:** A table listing medical issues with columns for Date and Description.

Date	Description
03-May-2013	Admission for chemotherapy
03-May-2013	Lung Cancer
03-May-2013	Metastasis to distant lymph node
31-Jul-2012	Gastroenteritis of presumed infectious origin
30-Jul-2012	Diarrhoea
18-May-2007	Fracture nasal bone
21-Sep-2005	Assault
- Laboratory Record:** A table listing lab tests with columns for Date, Profile Description, and Institution.

Date	Profile Description	Institution
31-Dec-2016	CA,GGT,LFT,RFT	QEH
31-Dec-2016	CBP/DC	QEH
31-Dec-2016	CEA	QEH
10-Dec-2016	CA,GGT,LFT,RFT	QEH
10-Dec-2016	CBP/DC	QEH
10-Dec-2016	CEA	QEH
15-Oct-2016	CA,GGT,LFT,RFT	QEH
- Encounter / Appointment:** A table listing patient visits with columns for Start Date, Specialty, and Institution.

Start Date	Specialty	Institution
19-Aug-2013 09:30		TKO
22-May-2013 17:05		QEH
21-May-2013 15:15		QEH
21-May-2013 09:00		QEH
16-May-2013 10:00		PWH
06-May-2013 15:15		QMH
30-Apr-2013 15:00		QEH
- Allergy & Adverse Drug Reaction:** A section with a yellow header and a table for allergens and ADRs.

Allergen	Allergy Information
amoxicillin + clavulanic acid	Certain, Angioedema, Rash
paracetamol	Certain, ABC, Angioedema,...
aspirin	Certain, Eyelid swelling
desloratadine	Certain, Angioedema
Augmentin	Certain, Rash
- ADR Causative Agent:** A section with a table for ADR information.
- Prescribing History:** A table listing medications with columns for Date and Medication.

Date	Medication
14-Sep-2016	FAMOTIDINE
08-Sep-2016	LEVOFLOXACIN
04-Sep-2016	APREPITANT
	PEMETREXED
03-Sep-2016	DEXAMETHASONE
	ENTECAVIR
	FAMOTIDINE
	FOLIC ACID
	PARACETAMOL
	ZOPICLONE
13-Aug-2016	APREPITANT
	DEXAMETHASONE

1. Click "eHR Viewer" to access patient's clinical information.

The screenshot displays the eHR Document Viewer interface. The left sidebar shows a "Clinical Note & Summary" section with a red box highlighting the "Patient Empowerment Profile Progress Report". The main content area shows the "eHR Document Viewer" with a yellow banner at the top stating: "Some font styles are not supported and may not be displayed properly. To report an issue, please leave us a feedback or contact the Registration Office Hotline 3467 6230." Below the banner, the document is titled "Patient Empowerment Profile Progress Summary" and includes the following information:

- Patient Empowerment Profile:** HKID: Q0009993, Name: WONG, TAI MAN (黃大文), Age: 43 years, DOB: 14-Feb-1976, Sex: M.
- Program Year:** Apr-2019, **Last Update Date:** 25-Apr-2019.
- Referral Information:** Referral Person: TEST, Referral Date: 01-Apr-2019, Referral Source: Patient discharge from hospital, Referral Hospital / Clinic: TEST.
- Problems for Empowerment:** Hypertension, Type 2 Diabetes Mellitus.
- Risk Profile:** Latest HbA1c: , Blood Pressure: , LDL Cholesterol: .
- Pre-Program Assessment:** , **Post-Program Assessment:** .

2. Relevant update can be found under "Clinical Notes & Summary" > "Patient Empowerment Profile Progress Report".

## PEP Partner NGOs

PEP partner NGOs and relevant contact information may be updated from time to time. Please refer to the PEP website [www.ha.org.hk/ppp/pep](http://www.ha.org.hk/ppp/pep) for update.

<b>GOPC PPP Follow Up District</b>	<b>PEP Partner NGOs</b>
Eastern District Islands (excluding Lantau) Stanley Wan Chai	基督教靈實協會 (港島東聯網) Haven of Hope Christian Service (HKEC) Tel: 2632 5598
Central & Western Southern District	香港復康會 (港島西聯網) The Hong Kong Society for Rehabilitation (HKWC) Tel: 2549 1338
Kowloon City Wong Tai Sin Yau Tsim Mong	東華三院 (九龍中聯網) Tung Wah Group of Hospitals (KCC) Tel: 2714 6911
Kwun Tong Sai Kung & Tseung Kwan O	香港保良局 (九龍東聯網) Hong Kong Po Leung Kuk (KEC) Tel: 2757 3310
Islands (Lantau) Kwai Tsing Sham Shui Po Tsuen Wan	香港復康會 (九龍西聯網) The Hong Kong Society for Rehabilitation (KWC) Tel: 2361 2838
Sha Tin Tai Po North District	香港保良局 (新界東聯網) Hong Kong Po Leung Kuk (NTEC) Tel: 2757 3390
Tuen Mun Yuen Long	香港復康會 (新界西聯網) The Hong Kong Society for Rehabilitation (NTWC) Tel: 2775 4414