



Reminder on Review of Investigation Result and Submit Reimbursement

Dear Doctors,

Review of Investigation Result

From time to time, you will refer GOPC PPP patients via the IT Platform to undergo laboratory tests and x-rays services provided by HA. When relevant results are available in the eHR Viewer under “Laboratory Record” and “Radiology Record” respectively for your review, you will receive a notification of GOPC PPP Examination Referral Result in the eHR Inbox (i.e. the envelope icon on the top right-hand corner). Please review the relevant results or reports timely to follow-up with patients on their chronic disease management plan.

In case patients are found with critical results of your requested laboratory test(s) and x-ray(s) from HA hospitals or clinics, HA will contact you directly using the contact number that you have indicated (i.e. clinic phone, mobile phone, pager, etc.). Kindly be reminded that you have the sole responsibility to interpret these results and arrange any necessary follow-up for the patients.

Submit Reimbursement

To ensure timely sharing of information for continuity of patient care, you are strongly recommended to input consultation records promptly after each consultation, which is also essential for the processing of your reimbursement for Service Fees. Claims for reimbursement submitted by the 10th of each month will be processed in the same month.

Please carefully verify the claims prior to submission and make sure all the information is true and accurate. Suspicious claims may be reported to authorities for investigation.

Should you have any queries, please feel free to contact us at gopcphp@ha.org.hk or via Programme hotline 2300 7300 for assistance (after selecting language, press “5” to speak directly with our hotline staff). Thank you for your attention.

Yours faithfully,
GOPC PPP Programme Office
Hospital Authority