



Proper and Timely Inputting of Consultation Records

Dear Doctors,

Thank you for your participation and continual support to the Programme.

As you are aware, referring to the User Manual for Private Medical Practitioners of General Outpatient Clinic Public-Private Partnership Programme (GOPC PPP), consultation records under the Programme's IT Platform (GOPC PPP Profile) can only be entered/ edited within 3 calendar days after each subsidized consultation. Proper and timely inputting of consultation records is particularly important for continuity of patient care. Moreover, upon your submission of reimbursement claims under Utility from the menu of the GOPC PPP Administration Page, it would facilitate speedy processing of your reimbursement claims for Service Fee. In this connection, you are reminded to enter/ edit the relevant consultation details within 3 calendar days after each subsidized consultation.

Under exceptional circumstances where you are unable to complete the inputting within 3 calendar days as abovementioned or require further updating afterwards, please be reminded to contact the Programme Office and provide details of the case(s) for necessary assistance. Upon receiving your written request via email or fax, the Programme Office will consider unlocking relevant consultation record(s) for editing.

In any case, at all times, please ensure that the consultation details are precisely inputted to the GOPC PPP Profile, which is essential for continuity of patient care and the processing of reimbursement claims.

Should you have any enquiries, please feel free to contact us at gopcPPP@ha.org.hk or via the Programme hotline 2300 7300 (after selecting language, press 5 to speak direct with our hotline staff).

Thank you very much again.

Yours faithfully,

Connie Lau
Manager (Transformation Projects)
Hospital Authority