



Dear Doctor,

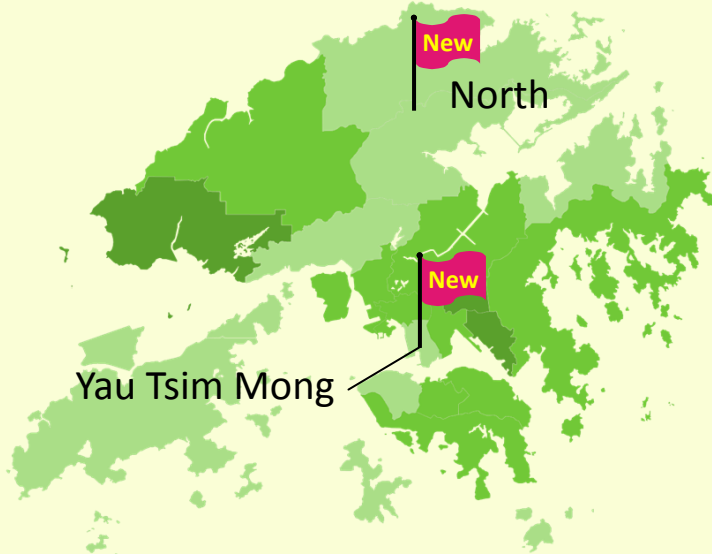
With your unfailing support to the implementation of the Programme, we now proudly inform you that the remaining 2 districts - Yau Tsim Mong and North will be covered in 2018/19. As at end-Nov 2017, there were 307 participating service providers (PSPs) and 18,885 patients on board.

As you maybe aware, a patient survey had been conducted in August 2017. We are pleased to share the relevant findings with you. Ninety percent of surveyed patients were satisfied with the Programme. Please refer overleaf for details.

We appreciate your feedback as always and look forward to even greater collaboration to enhance healthcare services together. May we take this chance to wish you and your family a Merry Christmas and a Happy New Year!

GOPC PPP Programme Office
Hospital Authority

2018/19 Roll-Out



- ◆ For the 2018/19 roll-out, we will start inviting service providers from the 2 remaining districts, Yau Tsim Mong and North districts, in early 2018.
- ◆ Patient invitations for 2018/19 roll-out is planned to be issued starting 2Q 2018.

Progress Updates

- ◆ GOPC PPP is now covering 16 relevant districts in Hong Kong. The enrolment process is on-going and service providers are welcomed to apply for participating in the Programme at any time.
- ◆ Status as at end-November 2017:



307
PSPs



18,885
Participating
patients



130,715
Consultations
delivered

Extract of Patient Survey Findings

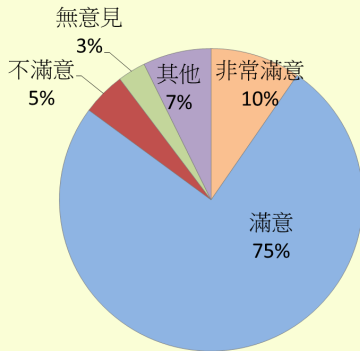
- ◆ Survey Target: Participating patients with consultations in July 2017, of which the records were submitted by PSPs for claiming reimbursement

- ◆ Survey period: August 2017
- ◆ Total no. of patients reached: 311
- ◆ Total no. of patients completed survey: 302

Q 你是否滿意私家醫生及其診所的服務？



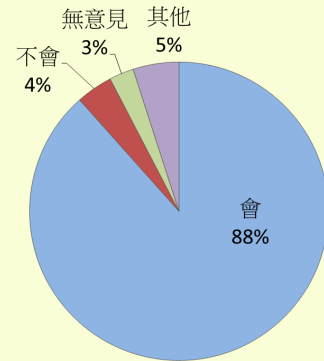
85% of interviewees being satisfied with private doctors' service.



Q 你覺得到私家醫生診所應診會否更方便？



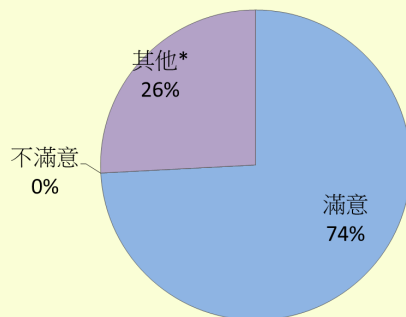
Nearly 90% interviewees agreed private doctor clinic provides a more convenient place for consultation.



Q 你是否滿意計劃的手機短訊安排？



Most of the interviewees welcomed receiving SMS of quota balance after consultation.

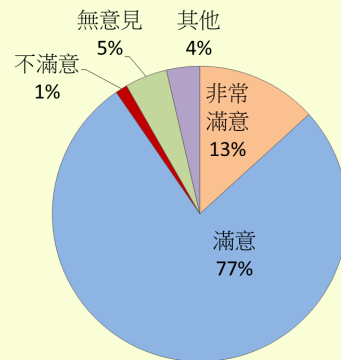


* 包括沒有選擇 SMS 或 SMS 是由家人代收 或 不懂查閱 SMS

Q 整體而言，你對本計劃是否滿意？

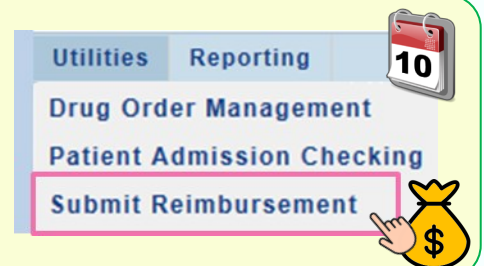


There were 90% of interviewees satisfied with GOPC PPP.



Submit Reimbursement

- ◆ You can submit claims of consultation subsidy, quarterly medication fee, preparation fee and adjustment payment online through the "Submit Reimbursement" function in GOPC PPP Administration Page.
- ◆ Claims submitted by day 10th will be processed in the same month.



Inviting Feedback



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