



# General Outpatient Clinic Public-Private Partnership Programme (GOPC PPP)

Briefing Session
January 2018

# Thank you for attending!

Time	Item
2:00 – 2:05pm	Welcome remarks
2:05 – 2:15pm	GOPC PPP Overview
2:15 – 2:25pm	Drug Arrangement
2:25 – 2:35pm	Information Technology (IT) Platform
2:35 –3:00pm	Q&A session

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佰

【本報港開部報道】普通科門診公私營協作計 劃推行兩年半以來·惠及多人。其中74歲的病者 謝興業表示,「參加計劃後已到私家診所求診兩 次,輪媒診症縮短,而診所位置亦鄰近住所,路程 只需五分鐘,非常方便+」他的主診醫生,首批加 入計劃的私家醫生黃志浩補充由於不少參加計劃的 病人年紀大・需要向他們講解計劃內容以及跟政府 門診的分別。

#### 醫生稱計劃提升診症技術

謝伯伯於六年前因高血壓及膽固醇問題。初期 前往屯門區的政府普通科門診求診。他昨日在記者 會上表示之前到政府門診求診前。先要效電預約、但 很多時都未能成功預約診症,「之前打電話去醫院 預約、醫院都設已爆滿、去到醫院門診又要等一個 鑵才可見醫生]。至今年初獲醫管局邀請參加計 劃,他稱轉往私家診所後,快捷方便,在求診後均 會有短訊通知、提醒他還有多少次就診使用名額。

出席同一場合的黃志浩醫生在屯門區應診、他 早於2014年已參加計劃,多年來已有400名參加計 劃的病人到其診所求診、當中有一半人是他本身有 跟谁的病人。他表示,「由於不少參加計劃的病人 年纪大·爾花時間向他們講解計劃內容」。他又表 示。因有些病人習慣到公立醫院領取與病症不相關 的藥物、包括止痛藥、眼藥水等、他需要勸說他們 下次有相關病症,再來看醫生,「初時他們不習 ·但超我講解之後情況有好轉」。

他又表示,無論對醫管局、病者及私家醫生來 術·西與人同樣都是繳付45元餘金·可節省輪候 時間」。至於醫管局就計劃進行中期檢討後新增八

> 種顛物至名單內,黃志浩認 為·新增藥物可降低診所的 **藤物成本,但私家醫生使** 用的新願較政府多。所 以建議暨管局可考慮引 入更多新屬。

■謝與葉表示,參加計劃 後, 戸製私安給所求验園 次、輪症時間只需10至20分 鐘·非常方便。 (林紫晴攝)



協作計劃。以便轉往私家醫生求診。



#### 後年拓全港 惠及3.5萬病人

建、性抗中药苗、避易、大味甘蔗糖、助入肚根解毒肉、安排 ·計劃地展至全庫18高樓·提計的有3.5萬老病人是裏:以 2000年和宣傳主要加·南國東上月間 - 在12萬株行計劃後 -

**斯里科拉尔亨克斯北美维科约** 計算を発展された。現代を開催・資 人拉及生产公寓的11年出来10月 **取费和报报区另外9基。包括果** 南當、唐任、九穀城、深水 本方針的計算機一步換算目中的 25、展系 - 大坡为安原四瓜 - 白雅 重步連1/22、光井2015至10年度 解解原则下的自定的原生器 -

#### 完成中期檢討 增8種藥物

建筑相等自然设备专工程 教育场达完成市開報25-2個 出三項投資報係・收託確加八種報 物学名を介・作出開展・学伝展・声 共业保険及政策或被等, 古年10月 和安卫林高星第一商人公安州岛市 一名伊加拉斯的东北黎生作为家 **显聚生-异水在性原因可药物聚生** 及清油形以南知一排整病人加坚使 用式模技术模型钢等的内容。

他表示計劃自由年刊开始下出 预展签全涨16高(共有273名额生 申出,他們等於無關至金剛拉滿 ·的有三個有個人從第一以正 1000名东京都会开发、整营品取出 计数除行法、按照未来包括可提收 拉莱尔斯亚次数 化整管电气振荡 赛的5%,有助研诫公营門提的水 加入2011年度5月度1日度行動 13.156省高人参加計劃。原有204

不知用報告表別、提供組織75萬 江湖南新位旅游、河流的建筑设施 30W L000WTE -

#### 郑考康加入其他慢性疾病

安心和學協作區會 [ 建放弃 ( ) () () 五维度: 使补充存在证据实际要调 利門供应於學協所計劃等指揮的合於。 你你许信用。在艾尔兰共产的信息 · 像化計劃開展 和混解 #2種屬數學 在單內 · 和护护面保护 · 及知 **①用一把有用加入其他用性的用一例** 如一般核神经療所謂及皮肤與原位 等,总建模公东架验水平台,以加 後星開発的高・北外・印象情報 公私智器作下出:北京京高温製庫 南新 报告以及知能公司受益用证许等。 **非通知内部以及证明中区的**统

台資格人士一貫要是海出面別以應 深泉-病苗療定的病人,非身力要 然為學術的形質情和門如實際原因 年,整世现象分别技术超点资格 的病人类加尔斯、病人依须有行中 道、新加計事情、病人符合計劃的 私来報告れ来サ・自然一名知来報 北京市政府政策等、指挥可能1000億円 MERC-WINDSHIPPIN 要構門計画像・影響性的心法・開 私生物生及個人雙方向更多。個人 打运力兼保安保空险等及保险 --**电线系统整理电子工程区使用整座** 基本社会管理计算符:



新型用品及用品的可用型計 無了無關地門於公司董事中的數[於本人數理與原中的數一概數 大樓 數[排列用及明一明日報生 ] 對當 ,其實數十九個

#### 普通科門診公私營協作計劃 新进4位百姓 中共第二数章 大坡及至度

DOM:N 高点整正/或糖尿病患者- 常京和建成会社会主任 通利門的課款至少1年、機管等分徵自用請合資格 病人、病人疾病自己申請 PERMIT (www.ha.org.hk/ppp/gopupp) III.

放棄熱線2300 7300

SHAR SKOME

我存储自立原原基础的现 · 新春仙 中華集團 丁香油和内部公司集合 到时中西区、超岛、大陆和北海市区 - 概例本均10份+14級内区份2005年。 実施主集別+成人化料高級20-份標 NUMBER OF STREET

**物质均衡性的原理(粉色体型)** NOAGERTARY-NEWSONE ELECTRONICSERVENCE, NA · 斯尼米月16日·增加了edd和新 提出,以有点提供结果为201的的化图 KS型性,从影等HP180部。

病人省時 醫生提升技術 NAMES AND ADDRESS OF THE PARTY OF THE PARTY

也沒,在公立開稅申納申,持定行 了解院位还是面对相一分的。 物位者

- 資料位於在門、計算數別人與計劃 案的符 - 新用八種報物與 - 自在原因 - 表記書表示 - 再提入口表化含素度 第四次本的形容 - 如果是因为和 根据 - 即取研究出出公司班 - 於果原 大型以下的20mm/0.00平平448m 公益等等据以进程·公司设立的设施 建物加一的数据是人类的态度 予報では選択人下他の日本来別立・ 参照があります状況・4VAは 即分回用知道・20万本保証を示さ、終入で課業を目前はWHAにの知用者

《日報化多供品度甘油与药品等·包

特别者使用影響 - 素型力能物能化等

·新参加者和张原保存的代表的 和普通和PSS科学管理的WIKEES · 程可能多十次、整件明如一直反 · 片医·智智特化测例超過1×再次的图 的政治指挥于外加计数的领人一程国



#### 公私門診協作增4區

本月發信邀合資格病人參加

【明報專訊】醫院管理局所推行的「普通科門診公私營協作計劃」於去年10月 推及至12區,本月起再推展至中西區、離島、大埔和荃灣共4區,並計劃於 2018/19年度推廣至油尖旺和北區,以達至全港18區都有,預料屆時可惠及3.5 萬名病人;截至本月中,已有273名私家醫生參與

#### 新增中西區離島大埔荃灣

A12 2017-04-25

明報

計劃於2014年率先在屯門。黄大仙和舰 糖3區推行·去年增至12區·截至2017年 2017/18年度會把計劃推展至中西區、離 品·大埔和荃灣·今個月起開始分批發信 激請合資格病人集加。

者,並於醫管局屬下公立發錠相關地區的 普通科門診就上述疾病覆診至少一年、參 人其他相關疾病或方垄物,去年新增8 病,例如精神健康問題及認知類假症等。

極,包括胃藥和消炎止癌藥等。

#### 醫管局:下年度擴至18區

醫管局總行政經理(服務轉型) 蘇致明 3 月,有12,156 名病人參與;微管局於 醫生稿,該計劃將於2018/19年度推至全 推 18區,料局時有 350 名私家餐生及 3.5 萬 名病人参與・而現時公營普通科門診一年 有約500萬至600萬人次求龄,即計劃可舒 参加計劃的病人須爲糖尿病或高血壓患 域约5%人次

醫營局高級行政經理 (轉型計劃) 陳可 展響生指出·政府和警管局撥款 100 億元 診診症,但預約合適時間較難,且需於門 加者每次可以 45 元龄全、向参舆計劃的私 成立「醫管局公私營協作基金」支持有關 龄排隊約一小時才延到辦生、参加計劃 家醫生求診,每年最多10次;計劃亦就病 計劃,計劃恒常化後會考慮加入其他慢性 後,在私家診所只需等候約15分鐘,十分



警管局[普通科門診公私營協作計劃]本月起 按屏至中西區、輔島、大浦和茶灣、排至16 皿。图为整势思高级行政领理(辅助計劃) 陵可限(左起)、計劃参加者辦先生、首社参 加計劃的屯門區私家醫生黃志浩、醫管局維 行政經理(服務轉型)尊政明。 (李詠珊攝)

参與計劃的74歲膨先生災、因高血胆及 贖胡醉問題,約5年前起在公營各通科門

#### 文匯報

A09 2017-04-25

#### 公私營門診協作擴至16區

F海文雅報訊 ( 記書 尹媛 ) 班行城州年 智管局非日表示。本別政年度蔣蘇增中疾 难、最大仙及屯門 3 製地區試行、營管局

▶管局各植料門部公私情協作計劃、類 區、維島、大埔及茶灣×區、料受患者能 分階段邀請合款格响人、從參與計劃的區 是三麻玛丽」 (公文製設者福料門設定期度設計高点 排房15萬名病人、未来也打算加入設加 内和安整生名等中。有權一名作為安容製 【新证明病人、使用证内孔安整生作家 跨斯及精神健康等特性疾病、睾丸脂溶液 生及者 10 次資助訓練、並於去年 10 月 P生·亚每年推局多10次的农助政权。 韓·

協作計劃於2014年年中始前,先於戰



1.05K来療人,但最終解構由1.2萬療人

拉莱斯总包费、什麽就会回去、拉回安保 部沒有原刊 - 」他增減、計劃亦協助私家 營生提升卻症核巧。形容是「政府省了 錢、病人省回時間,私家辦生多了病人

整管局總行政矩度條政則形容計劃「提 家餐生及12,136名病人参與、提供逾7.8 年至2019年度推奨至11個後,共有330名 高次資油計成服務。相關資訊金額確1,000 私來製生参加及3.5萬名病人受害、今公 英元、計劃推開至 15個後。截至本月 18. 立體院告述科門診的診查與次減低少。。

在自用管理、扩影「不是要推走布 患有高血壓及數因形的74毫避異素表 人)、而是于病人有多個密律及減少輪包 京、五六年前到屯門營院香福科門話接受 時間。又認為兩個轉變等因素會今個人於 診症、但難以預約門診察務、驗候看信時 道至公立體從、醫管局高級行政能理練可 网络鞍袋、洗定参加計劃到其內私家聯生 風補充、計劃銀行至今、均有45,参與計 診症·輸促時間由1小時報班至10分類型 劃的個人最終回流至公立質能香殖料門

贊治謝興業的屯門區私家營生資本活動 经政明表示。现已店實中期檢討建議 促計劃轉至私家診所的病者多為提。包括加入胃藥、便發藥、消炎止藥等4種 者、拉雷花時尚去解釋及教育他們時情醫 照顧病人和關鍵維的藥物至名單內、當計 尹姚辅 疫資店。「侵名到公立智院看病時、會是 劃到京化後會考慮加入其他營性疾病

#### 大公報

A20 2017-04-25

#### 普通科門診公私營協作 新增49私醫

(6年度開展主張14年) 第4年(13年)

[ADRK] PARKERS: ・預生必果の批別と中西区・商品・大 場所を贈りの研究がは、4位、12位形 11位を実施を加入・市の構造的12位

· 六年 · 一次百点点形化槽切断型数

STREET, STREET **刘恪·江南越区常八大新铁梯·包括** 祖刘八便明阳江汉第十世纪草、约点 上國軍等人維物北軍內:五年十月起一直的企製資inn展元、計劃投資主後 光理吸入的延迟器 1 度20000000000000 MUNCHEST BALL BARRESSEN OF

起,可予病人的高白斑私家餐生。截白今

年5月31日、計劃議業12福景存234名在

日共有271名私安整生条件。

15分類。

· 15-5-635-C-0-14-H-0-2700-C-0-270-

承蒙成報、明報、文匯報 及大公報准予轉載,謹此鳴謝。

A01 2017-04-25

A12 2017-04-25

公私門診協作增4區

"公私營門診協作將擴至18區"

"50元睇私家醫生"

"可跨區選擇醫生"



### **Attractions**

# Highlights

- 1) Service Fee up to \$3,155 per patient per year $^{\triangle}$
- 2) Elderly Health Care Vouchers (EHCV) can be used for non-Programme services. With the lowering of eligibility age from 70 to 65\*, almost doubled the no. of EHCV eligibility under GOPC PPP^
- 3) Territory-wide implementation, supported by investment returns of the \$10B HA PPP Fund
- 4) Patients can choose PSPs<sup>#</sup> as family doctor across all rolled-out districts
- 5) Continual support by Help Desks & Programme hotline

<sup>△</sup> Participating Service Providers (PSP) may receive a max. total payment of \$3,155 per year (on a reimbursement basis) covering a max. of 10 consultations.

<sup>\* 2017</sup> Policy Address

<sup>^</sup> From ~23% to ~41% for participating patients (as at 11 Feb 2017)

# **Friendly IT**

- 1) Easy IT platform facilitating clinical documentation and claim for reimbursement
- 2) Electronic drug ordering, with status tracking function
- 3) Allow delegating admin work to your clinic staff

# **Drug Arrangements**

- 1) PSPs may purchase Programme Drugs from designated drug suppliers at Programme prices.
- 2) All Drugs supplied shall generally have an expiry date of at least 18 months from the date of delivery
- 3) One free delivery per drug supplier per calendar month

# **Programme Brief**

## **Programme Objectives**



- To provide choice to patients
- To enhance patient access to primary care service
- To promote the family doctor concept
- To manage service demand
- To foster eHRSS\* development

# **Implementation**



Mid-2014

3Q 2016



1Q 2016



Initial Pilot in 3 districts: Kwun Tong, Wong Tai Sin and Tuen Mun



Completed an interim review with recommended enhancements



- Incorporated enhancements recommended by the Interim Review
- To extend the Programme to the remaining 15 districts in 3 years

## Implementation Progress (As at end-Dec 2017)



**310** Participating Service Providers (PSPs)



19,497 Participating Patients



139,313 consultations delivered

### Patient Enrolments (In pilot districts, as at end-Dec 2017)



PSP with the most no. of patients enrolled

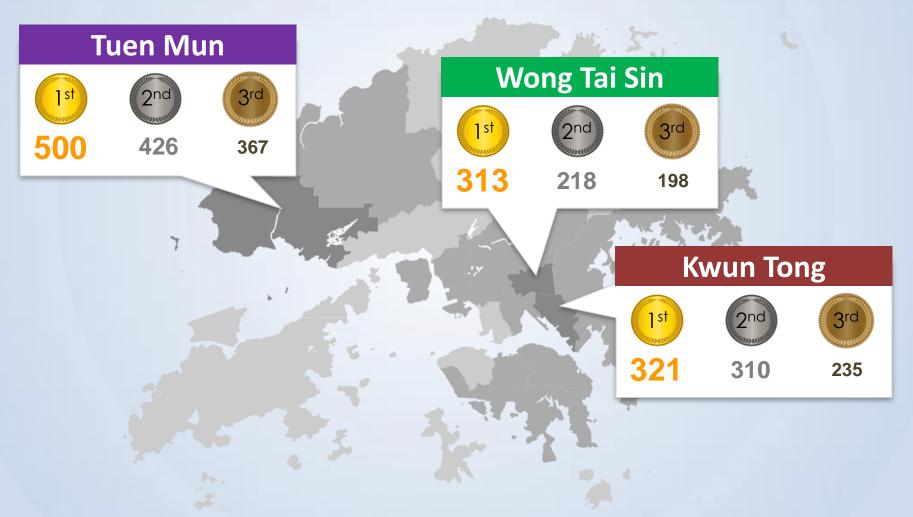
#### **Wong Tai Sin**

PSP with the most no. of patients enrolled

#### **Kwun Tong**

PSP with the most no. of patients enrolled

## Patient Enrolments (In pilot districts, as at end-Dec 2017)



# **GOPC PPP Components**



# **Programme Highlights**



#### **Target Patients**

#### **General Outpatient Clinic (GOPC) patients**

- Hypertension and/or Diabetes Mellitus (with or without Hyperlipidemia)
- Clinically stable
- Having stayed in HA GOPCs for 12 months by the time they start service under GOPC PPP

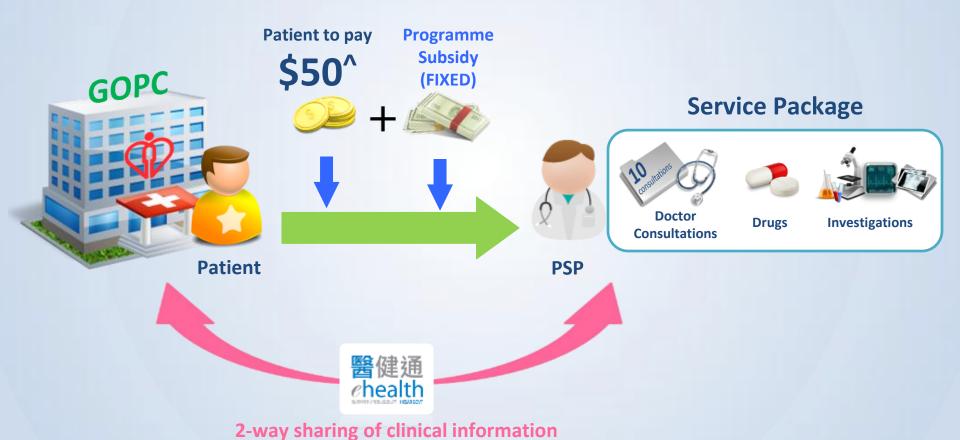


#### **Service Providers (SPs)**

#### **Private Doctors**

- Registered Doctors under the Medical Council of Hong Kong (MCHK)
- Practising in Relevant Districts
- Service hours requirement
  (At least 5 days per week for 3 hours per day)#

# **Programme Highlights**



^ HA general out-patient fee (currently \$50, as per Gazette). A Project Patient who is eligible for a waiver under the criteria set out in HA's website relating to the Project on www.ha.org.hk/ppp/gopcppp may be entitled to partial or full waiver of the Co-Payment when he/she attends the Private Doctor under the Project. Civil servants, pensioners, HA staff or their eligible dependants are entitled to free medical benefits when seeking consultation in GOPC and they will also be exempt from the Co-Payment for each consultation they obtain from the Private Doctors under the scope of the Project.

# Service Package



#### Doctor Consultation

- Up to 10 consultations per year
- Covering chronic and episodic illnesses
- To make reference to the Reference Frameworks\*^
   issued by Primary Care Office under DH

# Service Package



#### Drugs

- List of Specified Drugs: Anti-hypertensive drugs,
   Lipid-regulating drugs, Anti-diabetic drugs,
   Antibiotics and Drugs for associated health problems
- Up to 3-day medications for episodic illnesses
- PSP may use own drugs or purchase Specified Drugs from the HA's drug suppliers at Programme prices

# **List of Specified Drugs**

Anti-HT	Lipid-lowering	Drugs for Associated Health Problems	
Lisinopril Losartan Perindopril Tertbutylamine Atenolol Metoprolol Tartrate Propranolol HCL Amlodipine (Besylate) Nifedipine SR Dyazide (or Equiv) Indapamide Moduretic (or Equiv)	Simvastatin	Aluminium/Magnesium Hydroxide and Simethicone Chlorpheniramine Maleate Diclofenac Sodium Famotidine Ibuprofen Loratadine Naproxen Senna	
Supplementary to anti-HT	Anti-Diabetic	Antibiotics	
Aspirin Potassium Chloride SR Prazosin (HCL) Terazosin HCL	Gliclazide Metformin HCL	Augmentin (or Equiv) Ciprofloxacin (HCL) Clarithromycin	

(29 drugs; 37 drug items)

# Service Package



### Specified investigation

- PSPs can request via IT platform
- Patients can have tests at HA clinics
- Notification in eHRSS Inbox once results are available

# **IT Support**



### Convenient IT platform

- Clinical documentation
- Payment arrangements
- Drug ordering
- Delegation of admin work to clinic staff

# **Programme Fee**



- Patients to pay same fee as for HA GOPC
- Eligible fee waivers are posted on Programme website^
- HA to pay PSPs the balance or any amount being waived
- Electronic reimbursement to PSPs

<sup>\*</sup> HA general out-patient fee, (currently \$50, as per Gazette)

<sup>^</sup> A Project Patient who is eligible for a waiver under the criteria set out in HA's website relating to the Project on www.ha.org.hk/ppp/gopcppp may be entitled to partial or full waiver of the Co-Payment when he/she attends the Private Doctor under the Project. Civil servants, pensioners, HA staff or their eligible dependants are entitled to free medical benefits when seeking consultation in GOPC and they will also be exempt from the Co-Payment for each consultation they obtain from 23 the Private Doctors under the scope of the Project.

## **Programme Fee**

 Maximum Service Fee\* for PSPs had been adjusted according to the Composite Consumer Price Index (Medical Services)



- Each consultation: \$272.5
- Drugs fee: \$107.5 / Quarter

\$272.5 x 10 + \$107.5 x 4 = up to \$3,155 / patient / year

<sup>\*</sup> Covering a maximum of 10 consultations, per patient per year

<sup>^</sup> Incl. the adjustment upon CCPI(Medical Services) and the increase in annual drugs fee corresponding to the addition of 8 drugs to Programme Drug List for taking care of patients' associated health problems as recommended in the Interim Review of the Programme

### **Programme Fee**



- Per mutual agreement, patients may receive further services and treatment outside the Programme, at own charge
- Health Care Vouchers can be used for non-Programme services. Annual voucher amount (2017) = \$2,000 per patient
- PSPs can receive up to \$5,155 per patient per year\*

## **Preparation Fee**

- To cater for abortive work due to patient's defaulted 1<sup>st</sup>
  appointment (incl. review of patient's clinical information + drugs
  arrangements + blocked appointment slot)
- One-off for each newly enrolled patient
- To be off-set against the reimbursement for the patient's 1<sup>st</sup> chronic consultation
- **\$214** / Patient

# **Key Support**



- Cluster Help Desk
  - Designated registered nurses
  - Help enroll patients to PSPs
  - Provide clinical/ logistic support
- Designated hotline for enquiries
- Hands-on sessions on the IT platform

# **Territory-wide Roll-out Plan (9+4+2)**

District	Mid 2014- 2015-16	2016-17	2017-18	2018-19
Central and Western			✓	
Eastern		✓		
Southern		✓		
Wan Chai		✓		
Kowloon City		✓		
Kwun Tong	✓			
Sham Shui Po		✓		
Yau Tsim Mong				✓
Wong Tai Sin	✓			
Islands			✓	
Kwai Tsing		✓		
North				✓
Sai Kung		✓		
Sha Tin		✓		
Tai Po			✓	
Tsuen Wan			✓	
Tuen Mun	✓			
Yuen Long (Note)		✓		

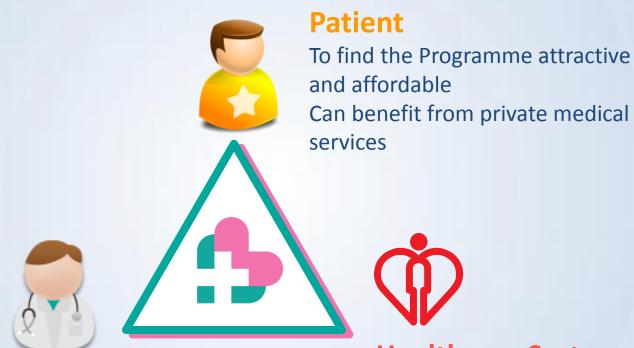
Note: Extending to cover Tin Shui Wai in 2018-19.

# **Enquiry**

- Hotline 2300 7300
  - Operates during Monday to Saturday 9am to 9pm
- E-mail gopcppp@ha.org.hk
- Website www.ha.org.hk/ppp/gopcppp



# Thank you for your support to your community



#### **PSP**

To find the Programme acceptable
Able to further contribute to the public at large

#### **Healthcare System**

Able to help address the publicprivate imbalance with the sizable number of patients being diverted from public to the private sector

# **Drug Arrangements**

### **GOPC PPP Drug Arrangements**

#### Drugs

- 29 Programme Drugs (37 drug items)
- HT: 16, CVS: 7, DM: 2, Antibiotic: 3, Drugs for associated health problems: 9

#### Supplies continuity

- Starter pack to facilitate sufficient stock on service commencement and subsequent replenishment based on consumption
- Ordering and Delivery
  - Electronic ordering platform to streamline process and enhance communication with suppliers
  - One free delivery per drug supplier per calendar month (i.e. extra delivery incurs additional delivery charge)

### **Programme Drugs (By class)**

HT & CVS

- Amlodipine Tablet 5mg &10mg
- 2. Aspirin Tablet 80mg
- Atenolol Tablet 50mg & 100mg
- 4. Dyazide (or Equiv) Tablet
- 5. Indapamide Tablet2.5mg
- 6. Lisinopril Tablet 5mg, 10mg & 20mg
- 7. Losartan Potassium Tablet 50mg
- 8. Metoprolol Tartrate Tablet 50mg & 100 mg

HT & CVS

- 9. Moduretic (or Equiv)
  Tablet
- 10. Nifedipine SR Tablet 20mg
- 11. Perindopril Tablet 4mg
- 12. Potassium Chloride SR Tablet 600mg
- 13. Prazosin Tablet 1mg & 2mg
- 14. Propranolol Tablet 10mg
- 15. Simvastatin Tablet 10mg & 20mg
- 16. Terazosin Tablet 2mg

DM and Antibiotics

- 1. Gliclazide Tablet 80mg
- 2. Metformin Tablet 500mg
- Augmentin (or Equiv)
   Tablet 375mg
- Ciprofloxacin Tablet 250mg
- 3. Clarithromycin Tablet 250mg

Drugs for Associated diseases

- Aluminium / Magnesium Hydroxide and Simethicone Tablet
- 2. Chlorpheniramine Tablet 4mg
- 3. Diclofenac Sodium Tablet 25mg
- 4. Famotidine Tablet 20mg & 40mg
- 5. Ibuprofen Tablet 200mg
- 6. Loratadine Tablet 10mg
- 7. Naproxen Tablet 250mg
- 8. Senna Tablet 7.5mg

### **Supplies Continuity**

# Upon first patient enrollment

- A Starter pack quantity for all program drugs (37 drug items)
- Quantity for each drug item = 20 patient year treatment equivalent
- Quantity carries through into future years until exhausted

- Based on number of enrolled patients
   prescribed with the drug item
   (with ref. to Rx records in the IT platform)
- A buffer quantity of 5 patient year treatment equiv. to avoid interruption of supply
- The orderable and remaining balance automatically calculated and checked by system to support stock ordering

After the starter pack

### Illustration









#### **Starter pack**

Doctors to order the starter pack until exhaust

#### Based on the number of patients prescribed on the drugs

Orderable qty up to an amt for treatment of 50 patients for 1 year (plus a buffer for 5 additional patients)

Orderable qty up to an amt for treatment of 70 patients for 1 year (plus a buffer for 5 additional patients)

Qty to reset

### **For Antibiotics**









#### **Starter pack**

order the starter pack until exhaust

#### Based on the number of patients enrolled with the doctors

Orderable qty up
to an amt for
50 patient
treatment course

(plus a buffer for 5 additional patients)

Orderable qty up to an amt for **70 patient** 

treatment course
(plus a buffer for 5
additional
patients)

Qty to reset

The system will also replenish additional courses for the same patient

## **Electronic Drug Ordering Platform**

- Electronic submission of drug orders
- With specially design features:
  - Delegated clinic staff are able to place drug orders on behalf of the PSP
  - List of other drug items by the same supplier shown at the time of ordering
  - Remaining balance of each drug items are shown
  - Order status available for checking
  - Report functions, e.g. list of patients prescribed with the drug item in case of drug recall

## **IT Platform**



#### **Electronic Health Record Sharing System**

電子健康紀錄互通系統

User Name 用戶名稱

doctor1



#### **Important Reminder**

- 1. All patient information is strictly confidential
- 2. Only access patient data for providing healthcare purpose
- 3. All access is logged
- 4. Do not share your account / token
- 5. Please change your password regularly

#### HERLTHCARE PROFESSIONAL

Personal Information Collection Statement

Privacy Policy Statement

Regular System Maintenance Schedule

#### 重要提示

- 1. 所有病人的資料都必須嚴格保密
- 2. 只可在提供醫護服務及有需要時取覽病人的資料
- 3. 每次的取覽均會被記錄
- 4. 切勿與其他人士共用你的帳戶/保安編碼器
- 5. 請定期更改密碼

收集個人資料聲明

私隱政策聲明

定期系統提升時間表



## **Logon eHR Viewer**



Password

•••••

Token Passcode

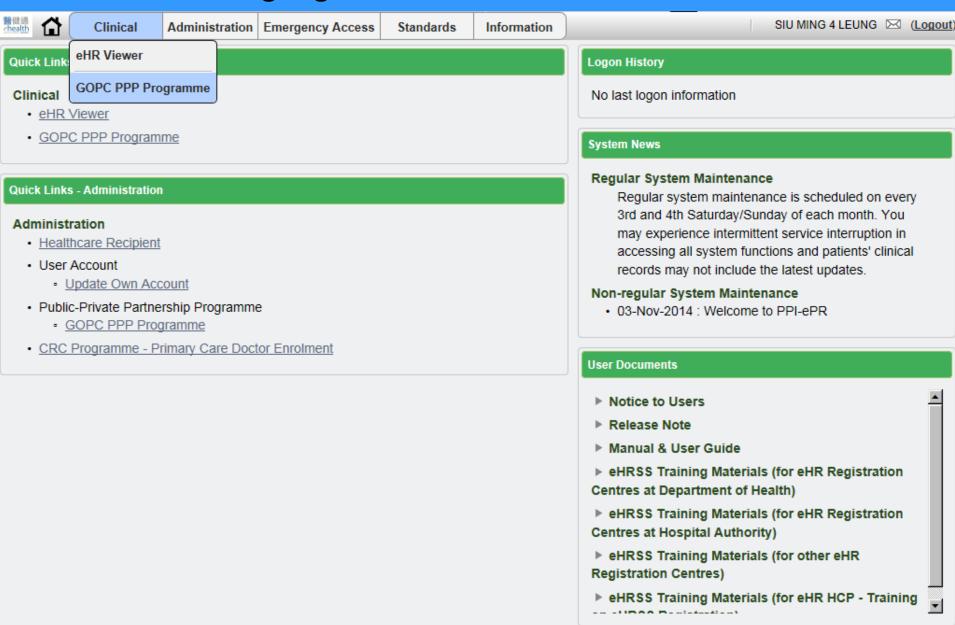
•••••



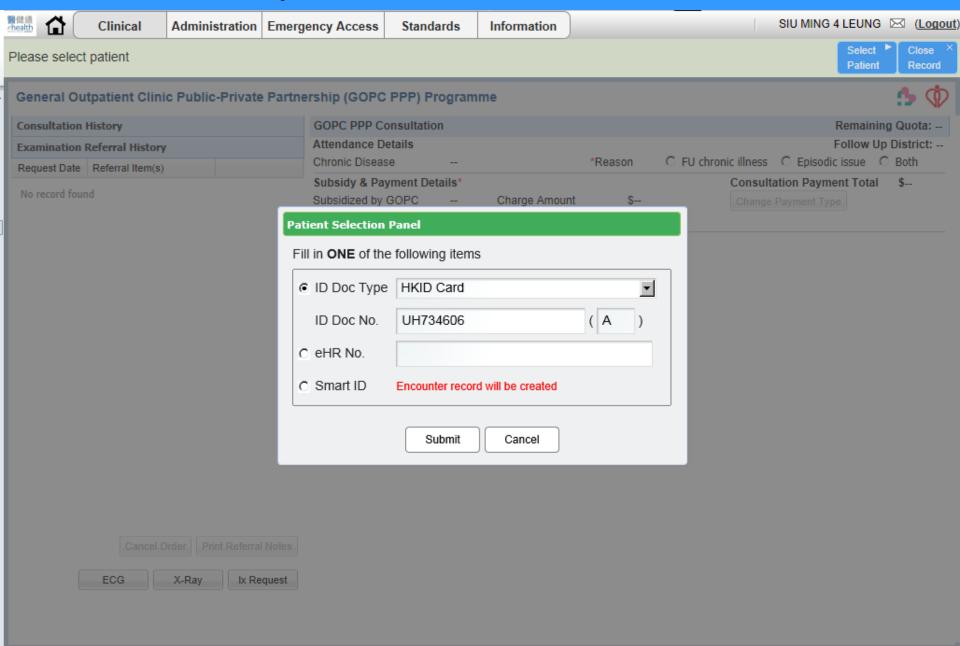




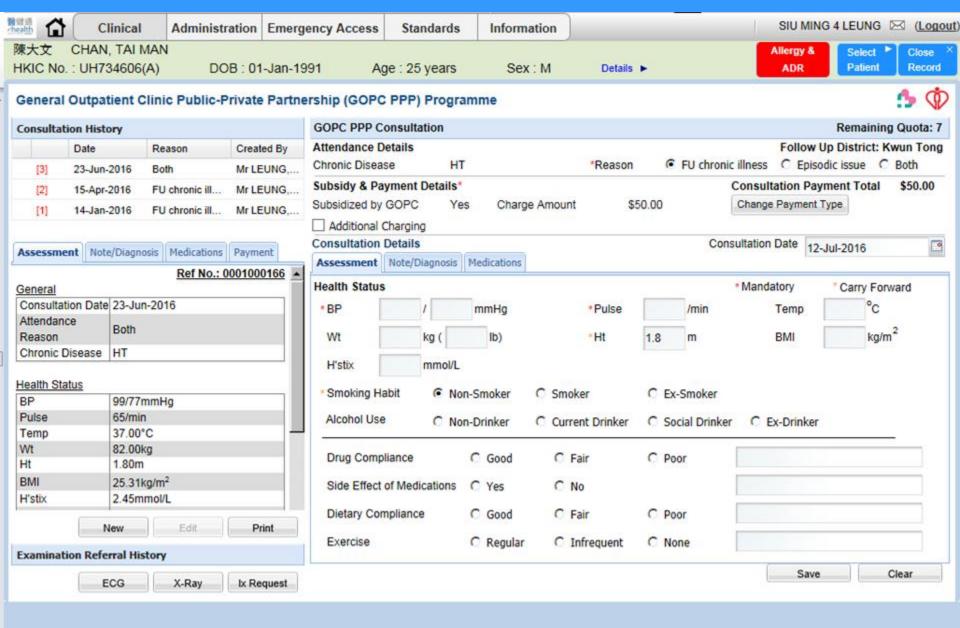
## **eHRSS Portal Landing Page**



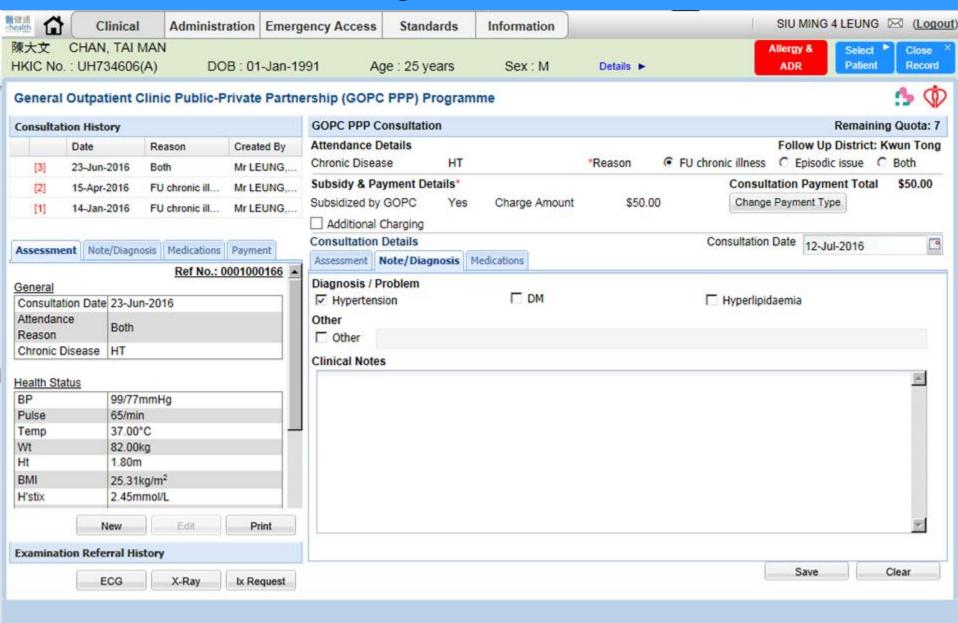
## **GOPC PPP Profile – Open GOPC Profile**



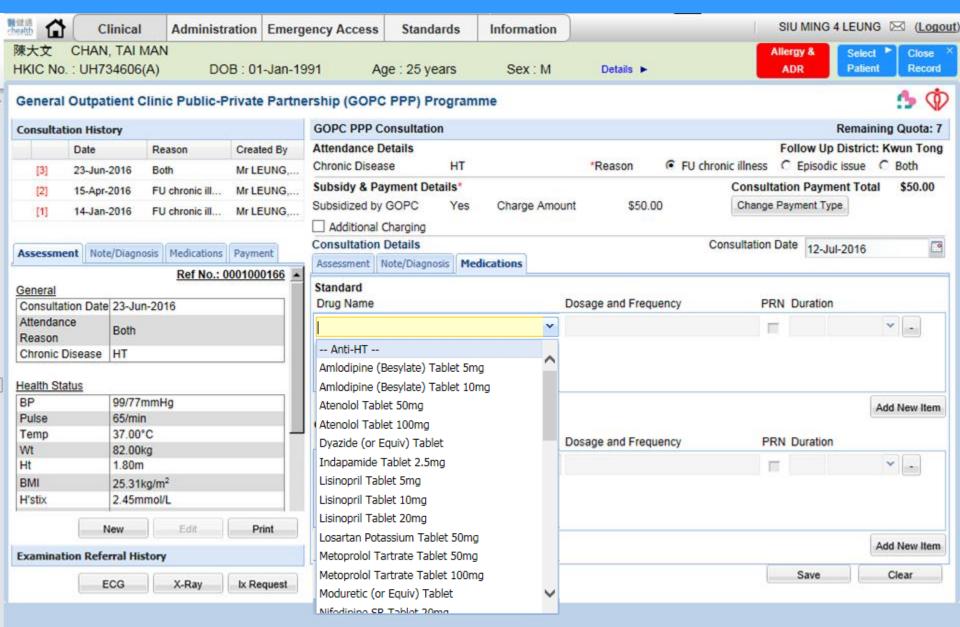
### **GOPC PPP Profile – Chronic Disease Assessment**



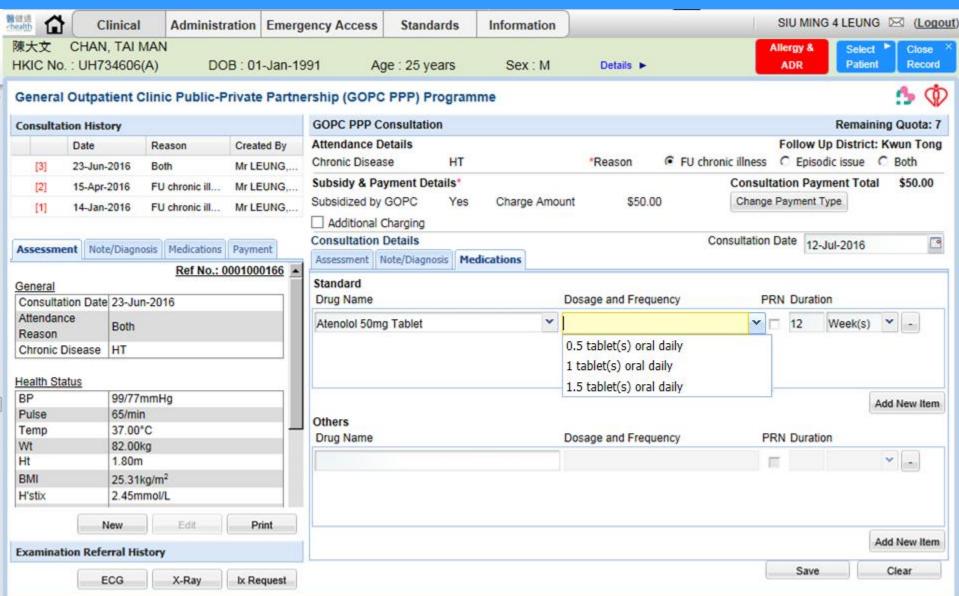
## **GOPC PPP Profile – Note & Diagnosis**



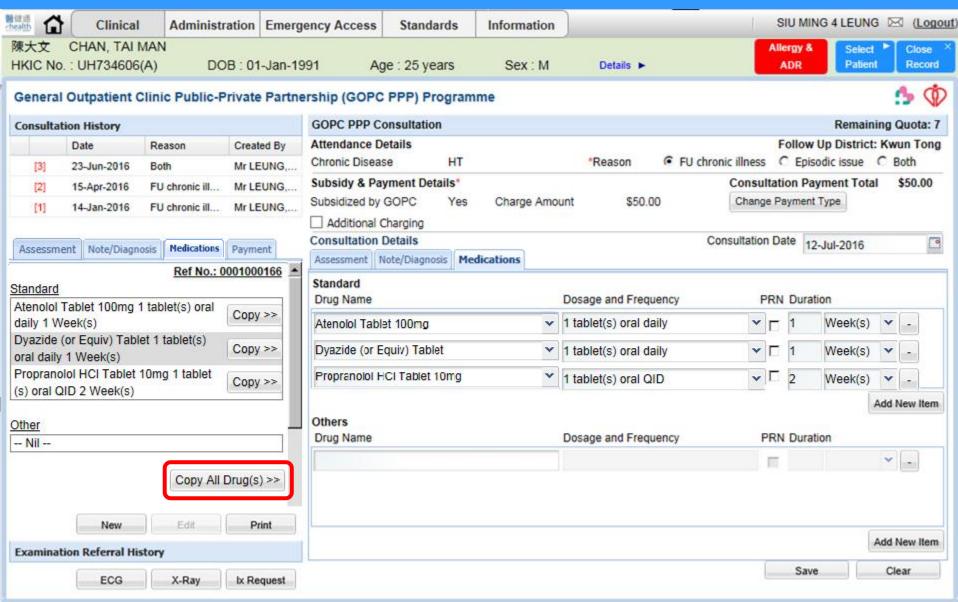
### **GOPC PPP Profile – Medications**



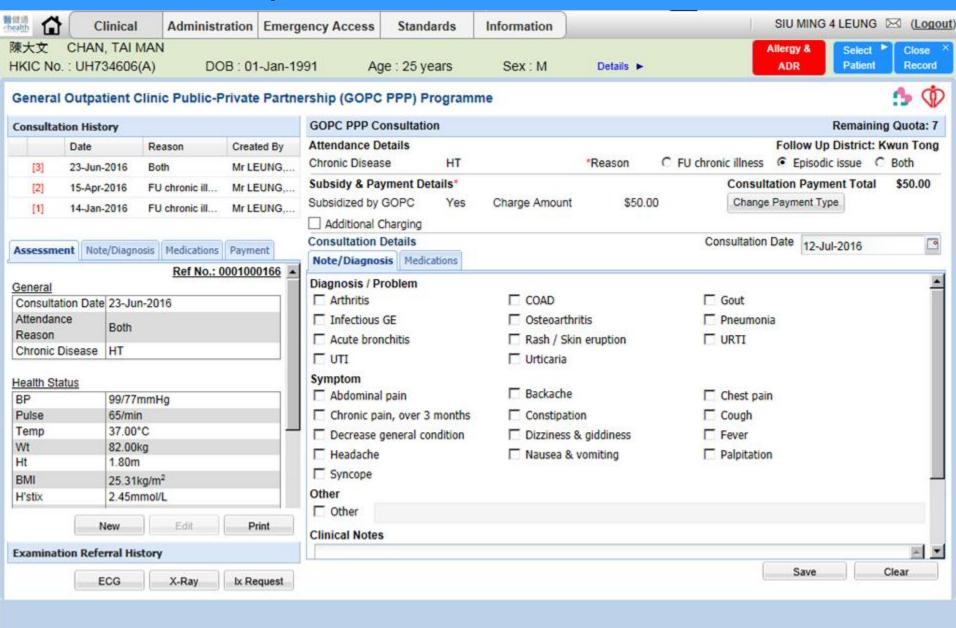
## **GOPC PPP Profile – Medications (Common Dosage & Frequency)**



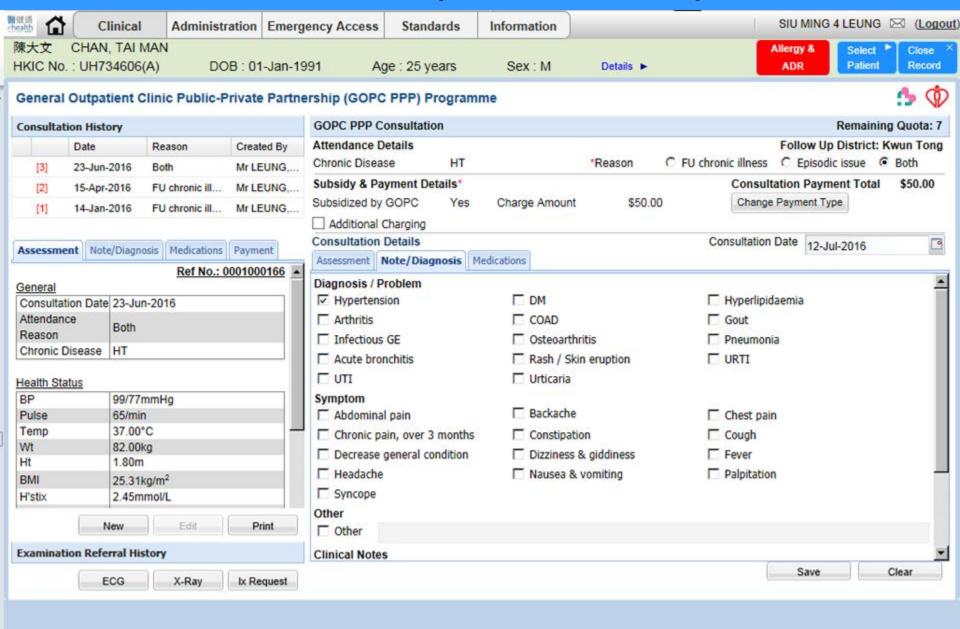
## **GOPC PPP Profile – Medications (Copy Drugs)**



## **GOPC PPP Profile – Episodic Issue**

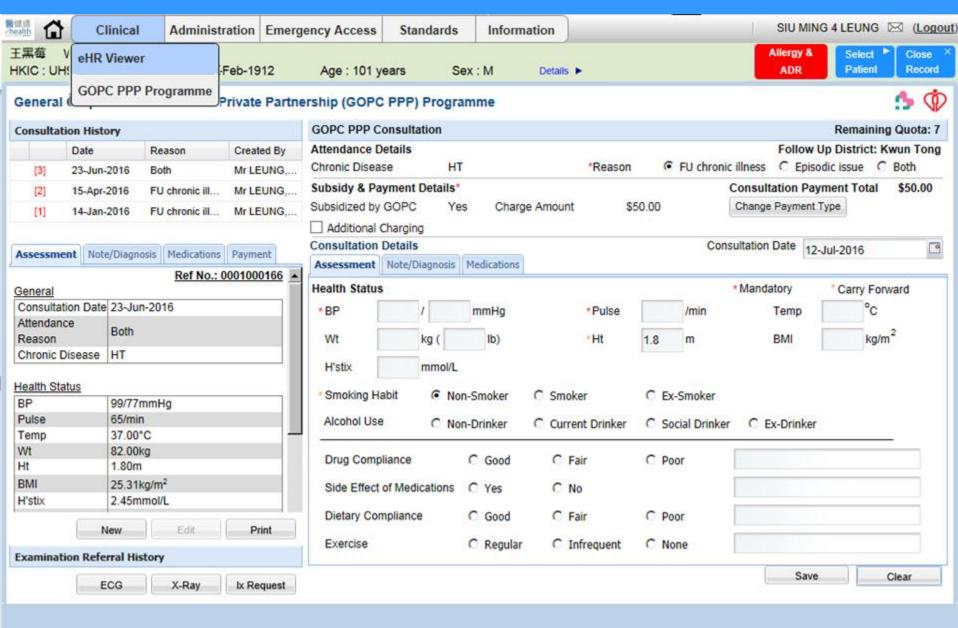


## **GOPC PPP Profile – Both Follow Up Chronic illness & Episodic Issue**

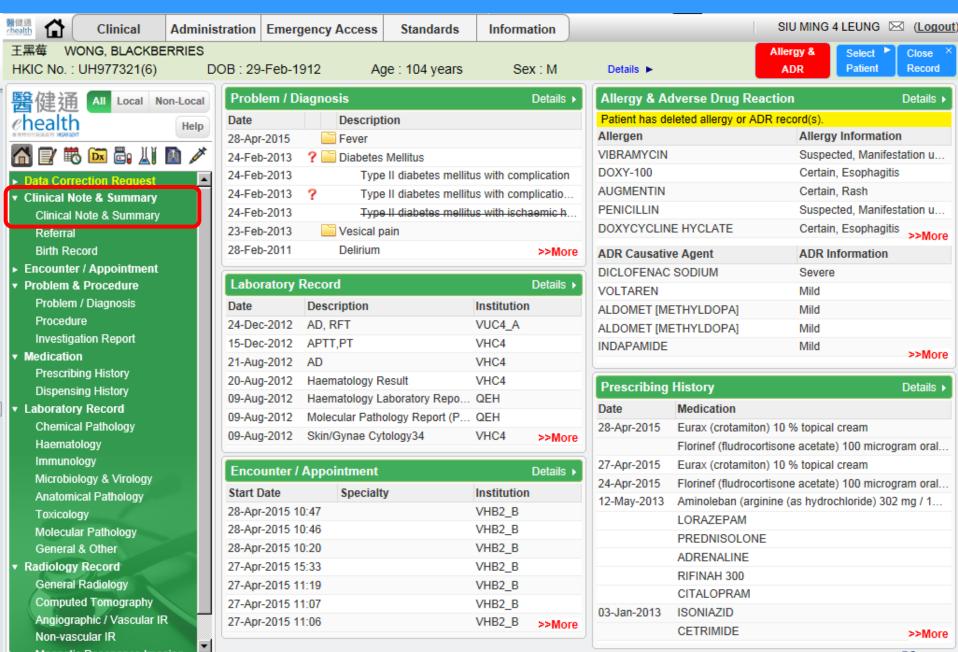


## **Access eHR Viewer**

### **GOPC PPP Profile – Access eHR Viewer**



### **GOPC PPP Profile – Consultation Note in eHR Viewer**



52

>>More

Close

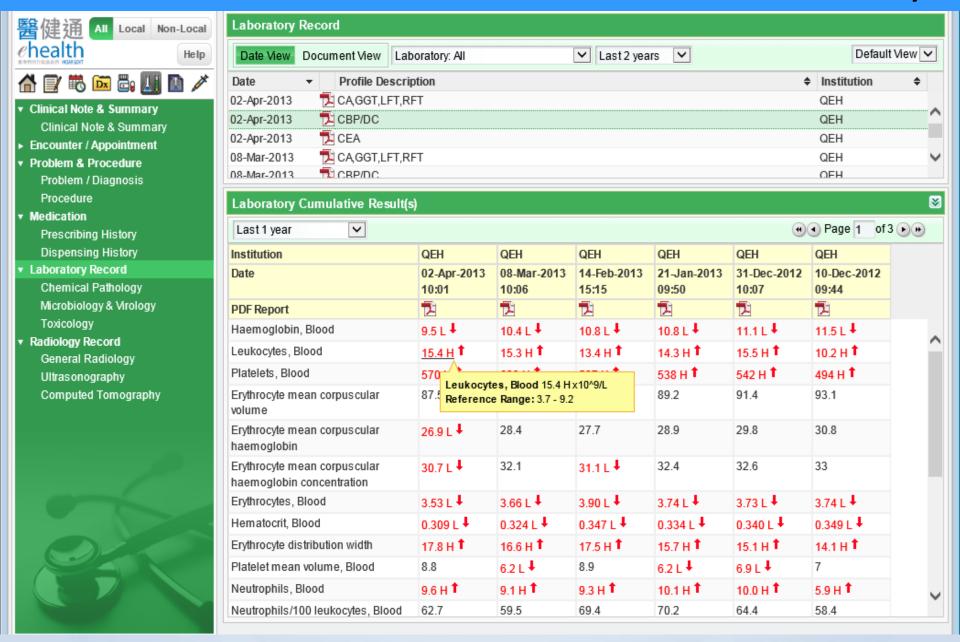
Record

Details 1

>>More

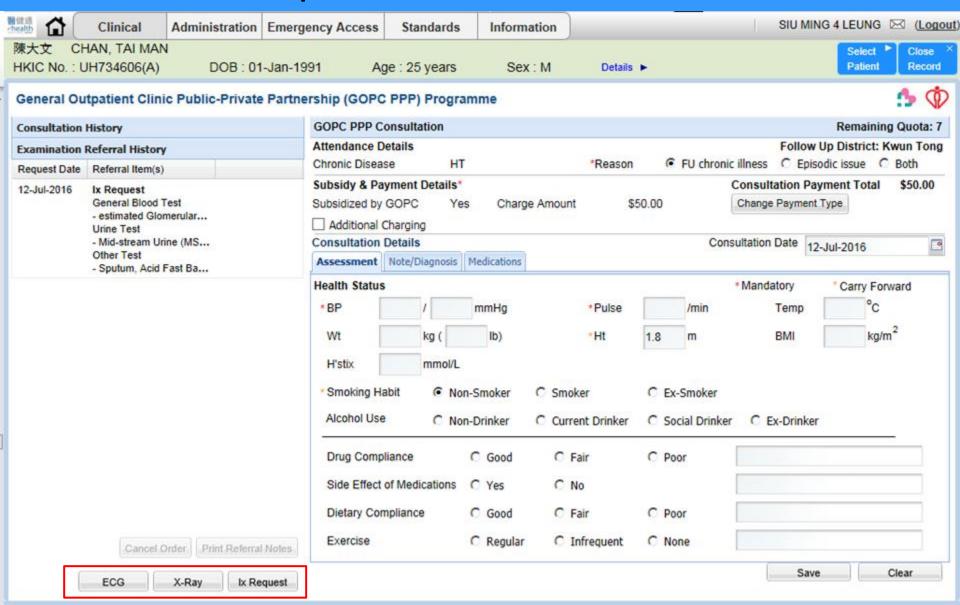
Details )

### **GOPC PPP Profile – View Examination Result in eHR Viewer - Laboratory**

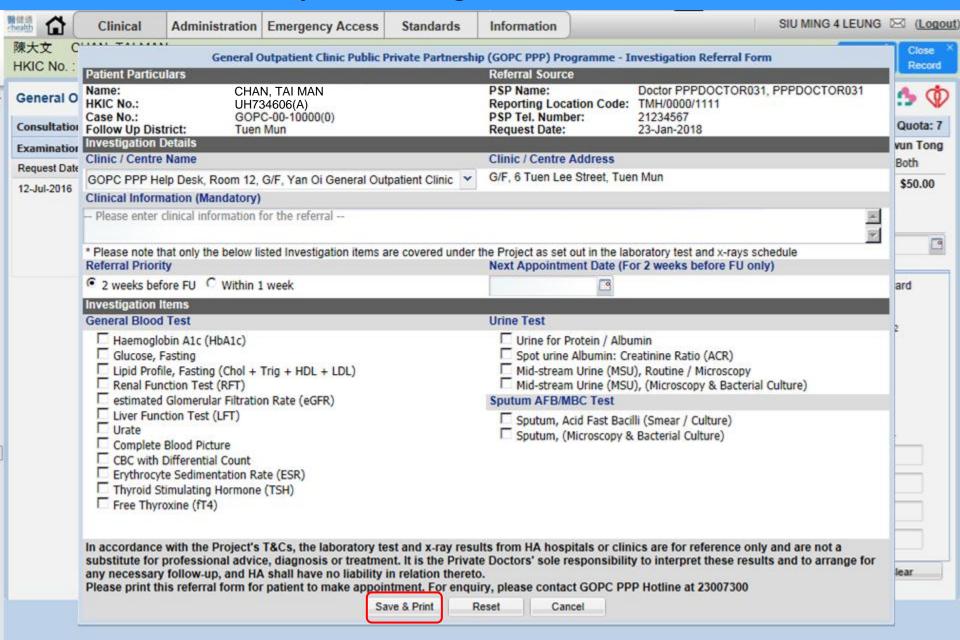


## **HA Examination Referral**

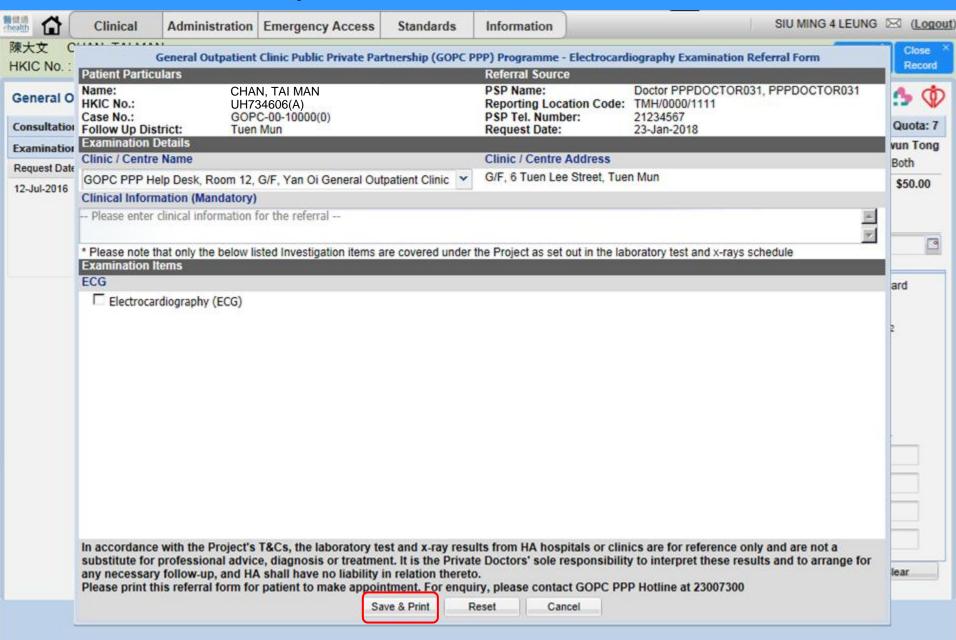
## **GOPC PPP Profile – Request HA Examination Referral**



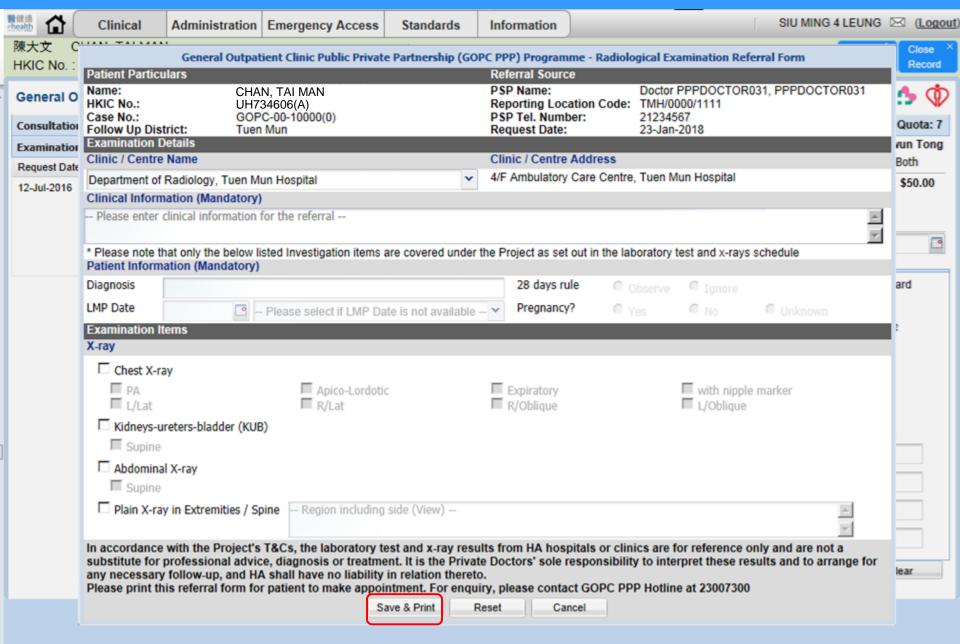
## **GOPC PPP Profile – Request Investigation Referral**



## **GOPC PPP Profile – Request ECG Examination**



## **GOPC PPP Profile - Request Radiological Examination**



### **GOPC PPP Profile – Print Examination Referral Note**

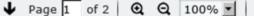
eHR Document Viewer - GOPC PPP Investigation Referral Note











CONFIDENTIAL







#### Investigation Referral for GOPC PPP Programme 檢驗轉介便條 Investigation Referral Note



#### **Patient Particulars**

Name:

CHAN, TAI MAN

HKIC No.:

UH734606(A)

Sex:

Age: Follow Up District: 105 years Tuen Mun



Case No.: GOPC-00-10000(0)

Referral Source

Doctor PPPDOCTOR031, PSP Name:

PPPDOCTOR031

Reporting Location: TMH/0000/1111

PSP Tel.: 21234567 PSP Fax No.: 21234567 Request Date: 16-Nov-2017

#### 注意事項 Note to patients

- 請攜同此檢驗轉介便條及有效身份証明文件到以下地點預約。 Please bring this Investigation Referral Note and valid identity document to the booking location below for arrangement.
- (2) 凡懸掛八號或以上颱風信號或黑色暴雨警告,本診所暫停服務。 When Typhoon Signal No. 8 or above or Black Rainstorm Warning is hoisted, clinic will be closed.

屯門區

Tuen Mun

查詢電話 Hotline: 23007300

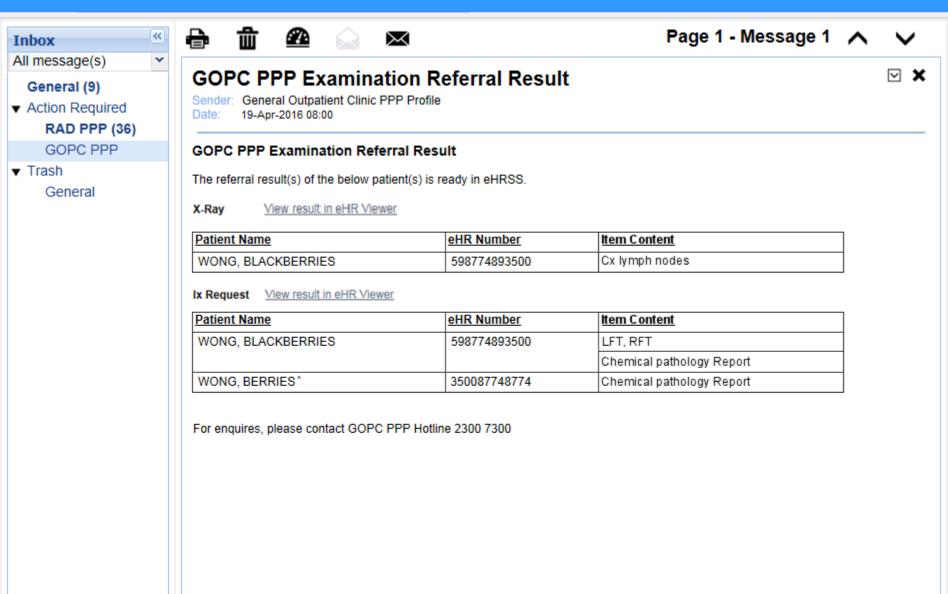
#### 預約地點

二愛普通科門診診所地下12號房 門診協作辦事處

**Booking Location** 

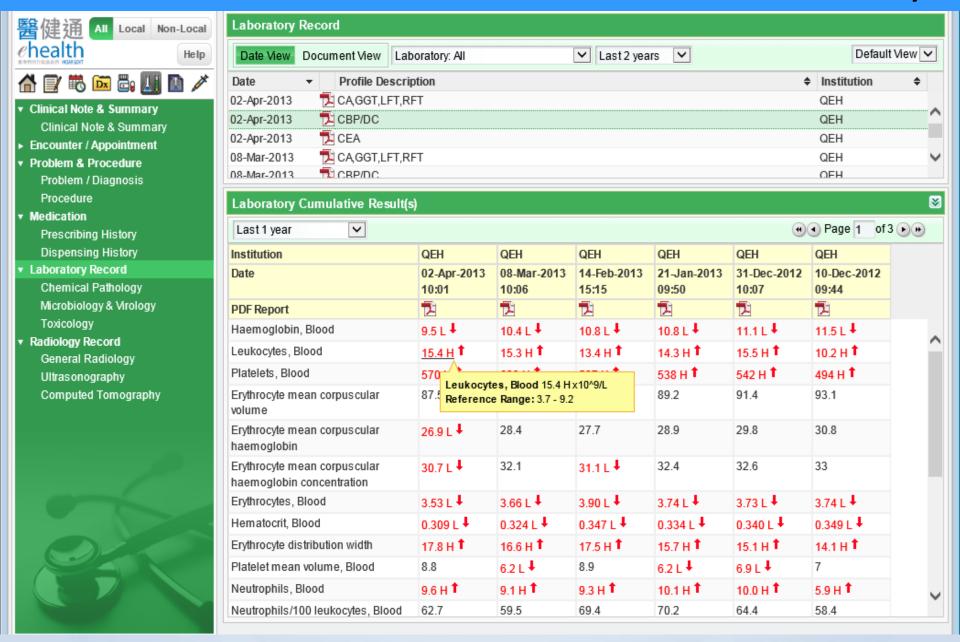
GOPC PPP Help Desk, Room 12, G/F, Yan Oi General Outpatient Clinic

### **GOPC PPP Profile – Receive Examination Referral Result Notification**



Once system detects examination result uploaded to eHRSS, system will send an eHRSS Inbox message to notify PSP hourly (08:00-20:00) once result available in eHRSS Viewer

### **GOPC PPP Profile – View Examination Result in eHR Viewer - Laboratory**



## **Order Drugs**

## **GOPC PPP Profile – Online Drug Ordering**





Clinical

Administration Emergency Access

Standards

Information

#### ∠ (Logout) ∠



### **General Outpatient Clinic Public-Private Partnership Programme**

Utilities Rep	orting	
GOPC PPP Admin	istration > Utilities > Drug Order Management	
GOPC PPP Nev	w Drug Order	
PMP:	Doctor	•
Delivery Address:	Room 123, ABC Bldg, Kwun Tong Road, Kwun Tong, Kowloon - [Tel.: 21665544]	~
Drug Item:	Aspirin Tablet 80mg	~
	Next Reset Cancel	

#### **ZUELLIG PHARMA LIMITED**

ZOELEIG FRAKIIA EIIII IED					
Drug Item	Manufacturer	Pack Size	Ordering Unit		Order Quantity
Aspirin Tablet 80mg	ABC PHARMA LIMITED	500 Tabs	1 Pack	Packs 15	3 Pack
Other drugs from the same supplier					
Amlodipine (Besylate) Tablet 5mg	CCC PHARMA LIMITED	500 Tabs	1 Pack	15	<ul><li>Not Available</li></ul>
Augmentin (or Equiv) Tablet 375mg	DDD LTD	20 Tabs	1 Pack	72	Pack
Ciprofloxacin (HCL) Tablet 250mg	CCC PHARMA LIMITED	500 Tabs	1 Pack	3	Pack
Clarithromycin Tablet 250mg	CCC PHARMA LIMITED	500 Tabs	1 Pack	3	Pack
Gliclazide Tablet 80mg	CCC PHARMA LIMITED	500 Tabs	1 Pack	30	Pack
Indapamide Tablet 2.5mg	EEE LIMITED	500 Tabs	1 Pack	15	Pack
Lisinopril Tablet 5mg	CCC PHARMA LIMITED	500 Tabs	1 Pack	15	Pack
Lisinopril Tablet 10mg	CCC PHARMA LIMITED	500 Tabs	1 Pack	2	Pack

### **GOPC PPP Profile – Online Drug Ordering**





Clinical

Administration

**Emergency Access** 

Standards

Information

#### (Logout)

#### General Outpatient Clinic Public-Private Partnership Programme



#### Utilities Reporting

GOPC PPP Administration > Utilities > Drug Order Management

#### GOPC PPP New Drug Order Confirmation

#### Order Information

Order No : Order Date :

12-Jul-2016

Ordered By :

Doctor

Order Status:

Viewed By:

### Amended By:

#### Drug Supplier

Supplier Name: ABC PHARMA LIMITED

Telephone No.: 21234567

Emali:

Address:

abc@pharma.com

SUITE 999, 9/F, TAI BLDG, NORTH POINT, HONG KONG

#### Delivery Information

GOPC PMP Name: Doctor Telephone No.: 21665544

GPPU-00063 Delivery code:

Delivery Address: Room 123, ABC Bldg, Kwun Tong Road, Kwun Tong, Kowloon

#### Drug Item

#### Manufacturer

### Min. Expiry

#### Pack Size

#### Order

#### Price Per Item Total

1. Aspirin Tablet 80mg

ABC (HK) LTD

Period 18

500 Tabs

Quantity Ordering Unit 3 Packs \$3.33 (1Pack)

\$9.99

Delivery Charge: \$100.00

Order Total: \$109.99

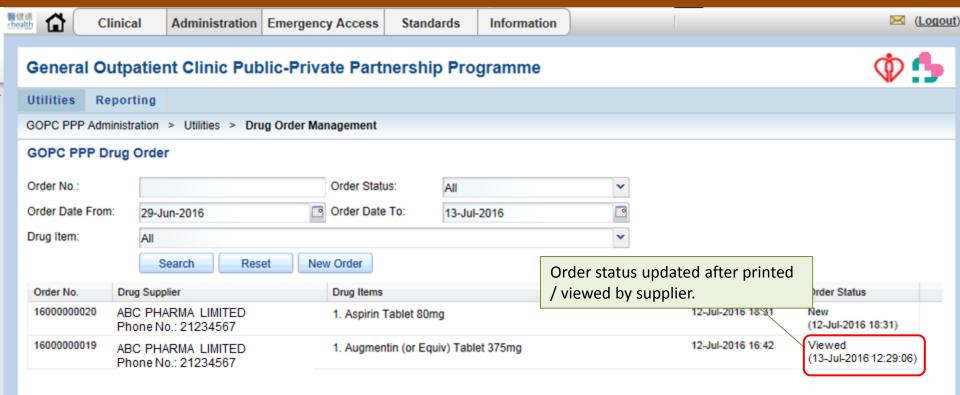
#### Reminder:

- All Drugs shall be supplied at the GOPC PPP Programme Prices as listed.
- 2. Each GOPC PPP Programme private doctor ("the Private Doctor") shall be entitled to one free delivery per drug supplier per calendar month. Any extra delivery requests shall incur delivery charges of HK\$100 by the Drug Supplier to be settled by the Private Doctor placing the Order.
- All Drugs supplied shall comply in full in all respects according to agreed condition.
- 3.1 All Drugs supplied shall have a minimum expiry period, which is stated in the above list, from the date of delivery.
- Subject to the satisfactory inspection and acceptance of the Drugs, payment should be made within 30 clear working days from the date of receipt of invoices.
- 5. All Drugs shall be supplied directly to the Private Doctor, and all contractual and legal relations relation to the supply of such Drugs shall be between the Drug Supplier and such Private Doctor.

Confirm

Back

## **GOPC PPP Profile – Online Drug Ordering**



## **Subsidy Reimbursement**

## **GOPC PPP Profile – Reimbursement Utility (Submitted by PSP)**





Clinical

Administration Emergency Access

PMP Name:

Standards

Information

SIU MING 4 LEUNG (Logout)

Submission Date: 18-Aug-2017





#### General Outpatient Clinic Public-Private Partnership Programme

Reporting Utilities

GOPC PPP Administration > Utilities > Submit Reimbursement

Jul-2017

You have selected the following record(s) for reimbursement. Please confirm the details.

Pending for Submission Reference No: --

Reimbursement Month: Reimbursement Status:

#### Consultation Subsidy

Consultation Date	Ref No.	Participant Name	Case No.	Cluster	District	Disease Type	Attendance Reason	Patient Paid Amt.	HA Paid Amt.
21-Jul-2017	0001000166	CHAN, TAI MAN	GOPC-73-4606A(A)	KEC	Kwun Tong	HT	втн	\$50.00	\$222.50
20-Jul-2017	0001000165	CHAN, TAI MAN	GOPC-73-4606A(A)	KEC	Kwun Tong	HT	FUC	\$50.00	\$222.50
19-Jul-2017	0001000152	CHAN, SIU JI	GPPS-73-46086(A)	KWC	Wong Tai Sin	HT+DM+Hyperlipidaemia	ВТН	\$50.00	\$222.50
19-Jul-2017	0001000150	CHAN, TAI MAN	GOPC-73-4606A(A)	KEC	Kwun Tong	HT	FUC	\$50.00	\$222.50

LEUNG, SIU MING 4

Total reimbursement amount for consultation(s): \$890.00

#### Quarterly Medication Fee

Year Quarter	Participant Name	Case No.	Cluster	District	Disease Type	Claim Start Date	Claim End Date	Medication Fee
Q1 2017	CHAN, TAI MAN	GOPC-73-4606A(A)	KEC	Kwun Tong	HT	14-Jan-2017	31-Mar-2017	\$79.71
Q1 2017	CHAN, SIU JI	GPPS-73-46086(A)	KWC	Wong Tai Sin	HT+DM+Hyperlipidaemia	15-Jan-2017	31-Mar-2017	\$78.69

Total reimbursement amount for quarterly medication fee: \$158.4

I, LEUNG, SIU MING 4, hereby attest that all claims submitted for disbursement are precise, appropriate and in compliance with the Terms and Conditions of the General Outpatient Clinic Programme.

Confirm

Cancel

## **GOPC PPP Profile – Claim Form (Print out by HAHO PO)**

#### eHR Document Viewer - GOPC PPP Reimbursement Claim Form

↑ ↓ Page 1 of 2 | Q Q 100% ▼ | ♂ ♂ | ♣



Page 1 of 2

#### General Outpatient Clinic Public-Private Partnership (GOPC PPP) Programme Claim Form

Print Date: Doctor Name: 18-Aug-2017

LEUNG, SIU MING 4

Reimbursement Month: Jul-2017

Reimbursement Status: Completed

Printed By:

LEUNG, SIU MING 4

Reference No.:

REIM2016071000036

Submission Date: 18-Aug-2017

Total Reimbursed Amount: \$1048.4

#### Consultation Subsidy

Consultation Date	Patient Name	Case No.	Cluster	District	Disease Type	Attendance Reason	Patient Paid Amount	HA Paid Amount
21-Jul-2017	CHAN, TAI MAN	GOPC-73-4606A(A)	KEC	Kwun Tong	нт	втн	\$50.00	\$222.50
20-Jul-2017	CHAN, TAI MAN	GOPC-73-4606A(A)	KEC	Kwun Tong	нт	FUC	\$50.00	\$222.50
19-Jul-2017	CHAN, SIU JI	GPPS-73-46086(A)	KWC	Wong Tai Sin	HT+DM+Hyperlipidaemia	BTH	\$50.00	\$222.50
19-Jul-2017	CHAN, TAI MAN	GOPC-73-4606A(A)	KEC	Kwun Tong	нт	FUC	\$50.00	\$222.50

Total Reimbursed Consultation(s) Amount: \$890.00

#### Quarterly Medication Fee

Quarter Year	Patient Name	Case No.	Cluster	District		Claim Start Date	Claim End Date	Medication Fee
Q1 2017	CHAN, SIU JI	GPPS-73-46086(A)	KWC	Wong Tai Sin	HT+DM+Hyperlipidaemia	15-Jan-2017	31-Mar-2017	\$78.69
Q1 2017	CHAN, TAI MAN	GOPC-73-4606A(A)	KEC	Kwun Tong	нт	14-Jan-2017	31-Mar-2017	\$79.71

Total Reimbursed Quarterly Medication Fee Amount: \$158.40

# Delegate Administrative Work to Clinic Administrator



### **Patient Admission**

A function for clinic administrator to checking of patient charge amount on the day of consultation



### **Order Drugs**

Allow clinic administrator to order drugs on behalf of the Private Doctor



## **Patient Enrollment Report**

Allow clinic administrator to view the list of patients enrolled under the Private Doctor

## PC Configuration for PSP

## Hardware Requirement:

- IBM Compatible PC (1.8 GHz or faster) with a minimum of 4G RAM.
  - (e.g.: PC with Intel CORE2DUO E7500, 4GB RAM, 160GB Hard Disk)
- 17 inches LCD monitor in 1024 x 768 resolution.
- Stable broadband Internet access.
- A printer which can print in A4 paper (laser printer with USB is preferred).
- A fax line
- Fax machine for receiving document from Help Desk

## PC Configuration for PSP

## Software Requirement:

- Windows 7 with SP1 or above
- Microsoft Internet Explorer version 11 (best view with 1024 x 768 resolutions).
- Adobe Acrobat Reader Version 11.0 or above.

# Q&A Session

## **Common Questions from PSPs**

- 1. How is the Service Fee for PSPs calculated?

  For service provision, PSPs may receive a maximum total of \$3,155 per patient per year, including a maximum of 10 Subsidized Visits at \$272.5 each; as well as drugs at \$107.5 per patient per quarter.
- 2. What drugs are covered under the Programme?
  In accordance with individual patient's clinical indication(s), PSPs will provide those drugs covered under the "List of Specified Drugs" and/or up to 3 days of medications for episodic illnesses, with no extra charges to patients. Other than such conditions, PSPs may charge for further medications prescribed upon mutual agreement with individual patient according to his/her clinical need.

(For details of the "List of Specified Drugs", PSPs can refer to the GOPC PPP Booklet of Schedules posted on the Programme's website (<a href="http://www.ha.org.hk/ppp/gopcppp">http://www.ha.org.hk/ppp/gopcppp</a>).)

## **Common Questions from PSPs**

- 3. How can PSPs order Programme Drugs from HA's drug suppliers?

  For the "List of Specified Drugs", PSPs may use their own drugs or purchase from the HA's drug suppliers at Programme prices. For the latter, the Programme's IT platform has been enhanced with electronic drug ordering functions. PSPs and/or his/her delegated clinic admin. staff can make orders for Programme Drugs, view the order status, check the remaining balance and review past orders under the platform.
- 4. Where can the participating patients receive laboratory or x-ray services under the Programme?
  - Upon referral by the PSPs, participating patients can receive relevant laboratory and x-ray services provided by the HA as specified.
  - HA will upload results of these investigations to eHRSS for necessary follow-up of PSPs with his/ her patients
  - PSPs will receive a notification in their eHRSS Inbox once the result of their/ their
     Relieving Doctors' requested investigation(s) is available.
  - Under mutual agreement, individual patients may also agree to receive further services provided by the PSPs at their own expense outside the Programme.

## **Common Questions from PSPs**

- 5. What is the PC requirement to facilitate the Programme?
  - IBM Compatible PC (1.8 GHz or faster) with a minimum of 4G RAM.
    - (e.g.: PC with Intel CORE2DUO E7500, 4GB RAM, 160GB Hard Disk)
  - 17 inches LCD monitor in 1024 x 768 resolution.
  - Stable broadband Internet access.
  - A printer which can print in A4 paper (laser printer with USB is preferred).
  - A fax line
  - Fax machine for receiving document from Help Desk
- 6. Do PSPs have to accept all patients being referred to them?

  PSPs may choose not to accept patients referred to them. However, they should inform the Cluster Help Desk as soon as possible, so other appropriate arrangements can be made for the concerned patient.



## Thank you

## **Specified investigation**

Blood Test	Urine Test
Haemoglobin A1c (HbA1c) Glucose, Fasting Lipid Profile, Fasting  Cholesterol Triglycerides	Urine for Protein/ Albumin Spot urine Albumin: Creatinine Ratio (ACR) Mid-stream urine (MSU), Routine / Microscopy Mid-stream urine (MSU), (Microscopy & Bacterial Culture)
<ul> <li>High-density Lipoprotein</li> <li>Low-density Lipoprotein</li> </ul>	Sputum
Renal Function Test (RFT)  • Sodium  • Potassium  • Urea	Sputum, (Microscopy & Bacterial Culture) Sputum, Acid Fast Bacilli (Smear / Culture)
Creatinine	X-Ray
estimated Glomerular Filtration Rate (eGFR) Liver Function Test (LFT)  Total Protein Albumin Total Bilirubin Alkaline Phosphatase	Chest X-Ray Kidneys-ureters-bladder (KUB) Abdominal X-Ray Plain X-Ray in Extremities / Spine
<ul> <li>Alanine Transaminase</li> <li>Urate</li> </ul>	Others
Complete Blood Picture (CBC) Complete Blood Picture (with Differential Count) Erythrocyte Sedimentation Rate (ESR) Thyroid Stimulating Hormone (TSH) Free Thyroxine (fT4)	Electrocardiography (ECG)