



20 December 2024

Dear Doctor,

Enhanced Measures for Service Demand Surge in 2024-2025 of the General Outpatient Clinic Public-Private Partnership Programme (Programme)

Thank you for your continued support to the Programme.

Every year, the public healthcare system faces upsurge in service demand during the winter influenza seasons. The Hospital Authority (HA) is introducing measures in the Programme to help tackle the service demand surge in 2024-2025. With aims to enhance medical care and provide further support for Programme patients, in addition to the 10 subsidised visits per year for each Programme patient, HA will subsidise each Programme patient with two additional service demand surge quotas and add-on medication during the service demand surge period from **21 December 2024 to 20 June 2025** (the Period).

Service Demand Surge Quotas

1. In addition to the 10 subsidised visits per year for each Programme patient (annual quotas), HA will subsidise each Programme patient with two additional subsidised visit quotas during the Period (additional quotas). The additional quotas will apply to the first two visits made by the patients within the Period, where patients can, subject to the T&Cs, attend your clinic for consultations on follow up of the designated chronic illnesses and/or on episodic illnesses (acute or chronic) without deducting their 10 annual quotas.
2. Same as the annual quotas, you will receive a service fee of \$316 for your consultation services per visit under the additional quotas, which includes the patient co-payment of \$50 (subject to applicable waivers for individual patient). Patients will also receive notifications about quota usage and quota balance upon your input of medical record in the GOPC PPP Profile (the "IT Platform") after each consultation. Once the patients have consumed the two additional quotas or upon the expiry of the Period, the visits made by the patients will be counted towards the annual quotas.

Add-on Medication

3. In view of the high incidence of influenza infections during service demand surge, the anti-viral drug, Oseltamivir ("Tamiflu"), will be included as add-on medication under the Programme for prescription to patients during the subsidised visits made in the Period (if so required by the patient's clinical condition). Each Programme patient will be subsidised with up to one course of Tamiflu (one treatment course = 10 capsules of Tamiflu 75mg or 30mg) during the Period, without paying extra charges apart from the patient co-payment. Please find the updated Schedule 4 of the Booklet of Schedules enclosed to this letter for your reference.
4. You will prescribe and dispense the Tamiflu to Programme patients as clinically indicated from your own drug stock and timely input the relevant prescription details of patients in the designated IT Platform. Your stock can be replenished in accordance with the following arrangements and the T&C:

- (a) If you have prescribed and dispensed Tamiflu to Programme patients during the subsidised visits made in the Period, you can place order with the HA drug supplier via the IT Platform and have your stock replenished free-of-charge, save that the maximum quantity that you may order under this replenishment arrangement is up to one course of Tamiflu for each Programme patient to whom you have prescribed and dispensed Tamiflu during the Period. In the absence of manifest error, the maximum quantity of Tamiflu which you are allowed to order as specified by HA and shown on the IT Platform shall be conclusive and binding upon you;
 - (b) You can start to order Tamiflu under this replenishment arrangement from the commencement of the next month immediately after the date you first supplied Tamiflu to a Programme patient and it will be so confirmed by HA if the ordering requirements are met. You can only place one confirmed order with the supplier (regardless of the delivery date) in each month;
 - (c) The number of packs of Tamiflu prescribed by you to the Programme patients in a month which are eligible to be replenished under the Programme and are timely input in the IT Platform will be reflected in the orderable quantity for stock replenishment on the IT Platform from the 4th of the following month. The orderable quantity as shown on the IT Platform will be the maximum quantity of Tamiflu which you are allowed to order for replenishment from time to time.
 - (d) You will receive a monthly reminder through eHRSS Inbox Notification System of the IT Platform of the orderable quantity of Tamiflu for which you may place order for drug replenishment. You can place one drug replenishment order with the HA drug supplier via the IT Platform every month and you will not incur any delivery charges for such order.
 - (e) The supplier will arrange delivery to your clinic and the relevant drug costs will be paid by HA. Drug orders which are placed on the IT Platform on or before 10th of each month will be processed and delivered by the end of the same month. Drug orders placed after the 10th of a month will be processed by the end of the next month. To avoid delays in drug replenishment, please ensure the prescription details in the consultation records are inputted in an accurate and timely manner; and
 - (f) You and the supplier shall contact each other directly in case of any issue or dispute regarding the Tamiflu delivered and endeavor to resolve such issue or dispute in good faith.
 - (g) By the end of the Period, you will be reminded to place orders for all orderable quantity of Tamiflu for drug replenishment on the IT Platform on or before **10 August 2025**. Unless otherwise permitted by HA under exceptional circumstances at its sole discretion, no order for drug replenishment can be placed on the IT Platform after 10 August 2025 and no further request for drug replenishment will be considered. HA shall not be liable to you for any costs or losses suffered as a result thereof or in connection therewith.
5. Other than the conditions stated above, individual patients may receive further services and treatment provided by you at their own expenses under mutual agreement. Patients who have participated in the Elderly Health Care Voucher Scheme can meet such additional charges from their Health Care Voucher accounts.

Should you have any queries, please feel free to contact us at 2300 7300, e-mail to gopcPPP@ha.org.hk or visit our website <http://www.ha.org.hk/ppp/gopcPPP> for more information.

Thank you very much.

Yours faithfully,

GOPC PPP Programme Office
Hospital Authority

Enclosures: Schedule 4 of the Booklet of Schedules

Extracted from the Booklet of Schedules (Version Date:20 December 2024)

SCHEDULE 4

**Add-on
Medications**

Medications for subsidised visits during the fixed period(s) as specified by HA:

Clinical Indication	Drugs	Period
Antivirals	Oseltamivir (Phosphate) Capsule 75mg	21 December 2024 – 20 June 2025 (Up to one course)
	Oseltamivir (Phosphate) Capsule 30mg	