

Webinar on Enhanced Laboratory Services Collaboration Model

4 September 2025

Rundown

Topic

Speaker

1) New Laboratory Services Collaboration Model

Dr Christina MAW

Asst Director of Strategic Purchasing Office

2) Workflow Overview

- Blood Taking at Clinic by Family Doctor
- Transition Arrangement of Contract Changeover
- IT System Enhancement on Laboratory Result Acknowledgement

Ms Ada WONG

Sr Mgr (Strategic Purchasing)

3) Updates on CDCC Patient Invitation

Mr Kanny PANG

Mgr (Strategic Purchasing)

Q&A

1) New Laboratory Services Collaboration Model

Dr Christina MAW

Assistant Director of Strategic Purchasing Office

Background

- Currently, private laboratory services are supporting the Chronic Disease Co-Care Pilot Scheme (CDCC) & General Outpatient Clinic Public-Private Partnership (GOPC PPP) Programme
 - Existing contract and arrangement - **till 5 Nov 2025**
- Policy Address 2024 announced the Government will promote the development of primary healthcare on all fronts, including new initiative:
 - Implementing **Hepatitis B screening** (by Q4 2025)

Laboratory Services Collaboration

- New contract will commence on **6 November 2025**
- Support
 - GOPC PPP, CDCC current and extended scope
 - Hepatitis B in Q4 2025
 - Other primary healthcare initiatives in later phase
- Two laboratories are awarded
 - 1. KingMed Diagnostics (Hong Kong) Limited (KingMed)**
 - 2. Quality Healthcare Medical Centre Limited (QHMS)**

New Service Model

✓ **Expansion** of service scope and volume

✓ **Accessibility**

- Participants' free choices among ~60 service sites of KingMed and QHMS (no mandatory pairing of lab service provider)
- 18 District Health Centres/Express (for CDCC participants)
- FD clinics (Optional)

✓ **Flexibility**

- FD has an option to provide blood-taking / specimen collection service

✓ **Quality Assurance** requiring accreditation in key items

✓ **Streamline workflow** on Lab result acknowledgement

Principles of Blood-taking / Specimen Collection by FD at Clinic for CDCC and GOPC PPP Participants

1. **Option** to provide blood taking / specimen collection services
2. **Partner with either KingMed OR QHMS** to provide courier services for picking up specimens from FD clinics and subsequent lab services
3. FD to collect
 - a) Mutually agreed **Value-added service fee**; and
 - b) **Lab Co-payment**, if any, on behalf of the partnered lab

Remark: Subsidised Electrocardiogram (ECG) service will be continue to be provided by private labs

2) Workflow Overview

- Blood Taking at Clinic by Family Doctor
- Transition Arrangement of Contract Changeover
- IT System Enhancement on Laboratory Result Acknowledgement

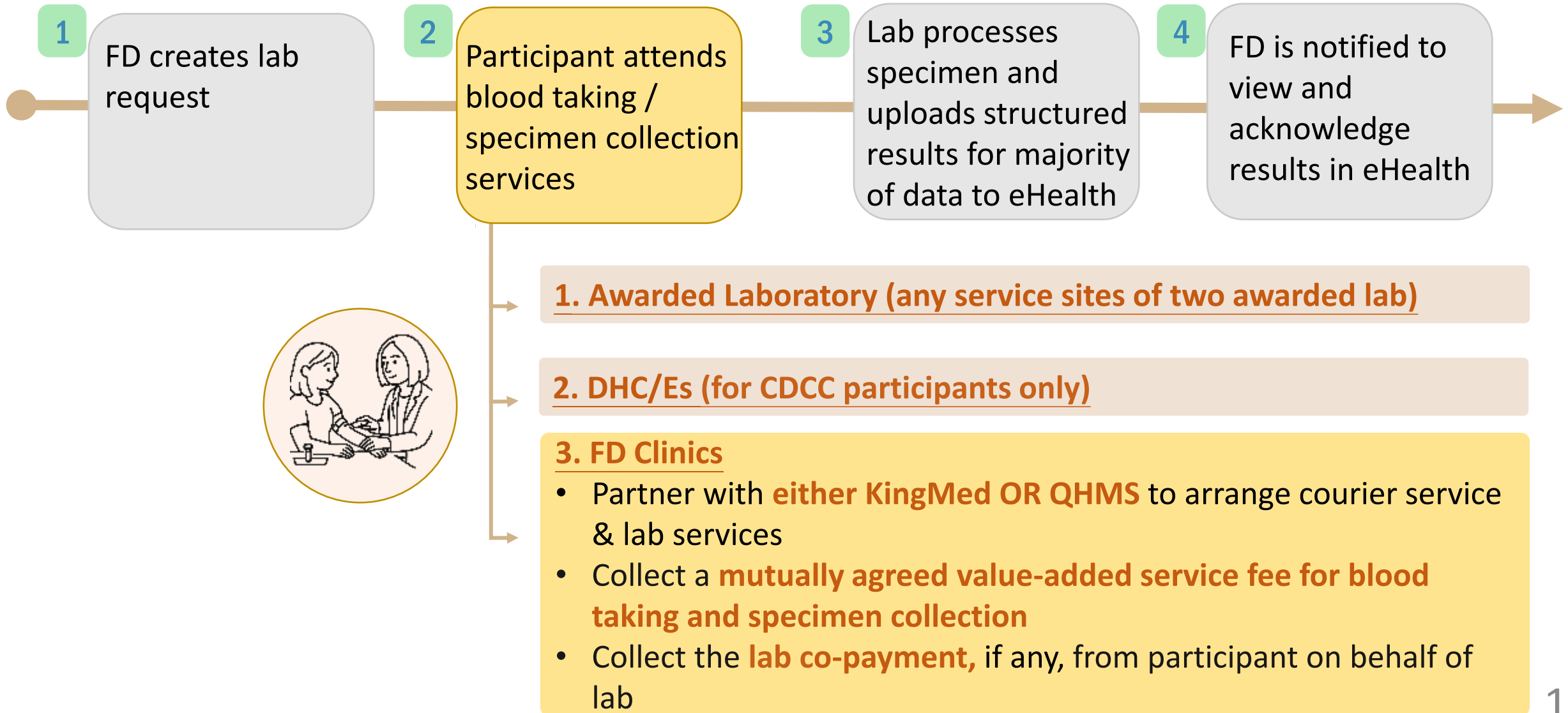
Ms Ada WONG

Senior Manager (Strategic Purchasing)

2) Workflow Overview

- Blood Taking at Clinic by Family Doctor

Workflow of Blood Taking



Comparison of Options for Management of DM/ HT/ Dyslipidaemia

Receive blood taking / specimen collection services	Lab service sites	FD clinics	District Health Centres
CDCC participants			
• DM / HT / Dyslipidaemia Screening	• No lab co-payment	• No lab co-payment ✓ Value-added service fee*	• No lab co-payment
• DM / HT / Dyslipidaemia Management	✓ Lab co-payment*	✓ Lab co-payment – collected by FD on behalf of lab ✓ Value-added service fee*	✓ Lab co-payment – collected by DHC on behalf of lab
GOPC PPP patients	• No lab co-payment	• No lab co-payment ✓ Value-added service fee*	• Not applicable

***Support the use of the Elderly Health Care Voucher (EHCv)**

Remark: The lab co-payment to be collected will be indicated in the IT system at 'Payment Checkout'

Partner with One of the Awarded Laboratory

- **Partner** with either **KingMed OR QHMS** (per clinic)
- FD shall contact the lab directly for the specimen collection arrangement
- Courier service and specimen container for **specimen collection will be arranged by the partnered laboratory** (cost covered by partnered lab)
 - ✓ Based on mutually agreed schedule with the FD clinic
 - ✓ Includes pickup and delivery of specimens to the lab



KingMed Diagnostics (Hong Kong) Limited

Mr Chris LOU

- Tel: 9792 6660
- Email: sales@kingmed.com.hk

Ms Maybo LAM

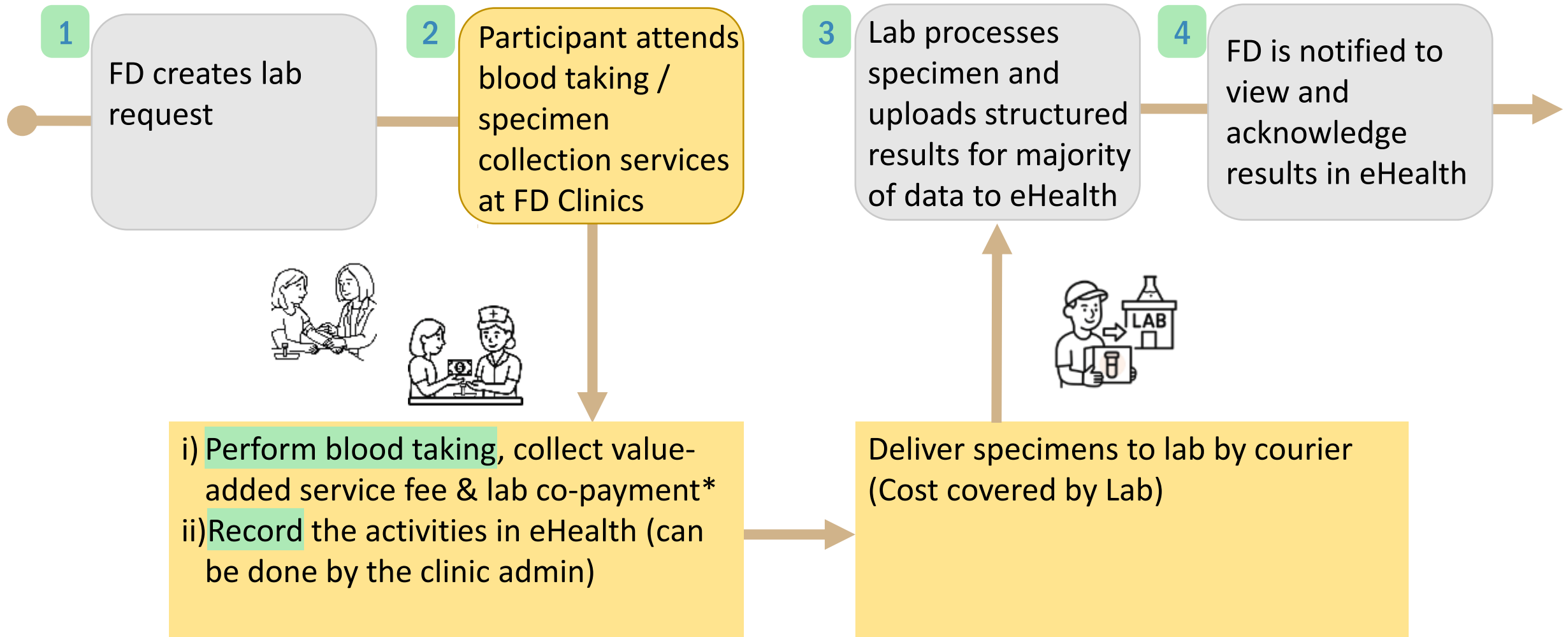
- Tel: 9793 0108
- Email: sales@kingmed.com.hk

Quality HealthCare Medical Services Limited

Group members of reception team

- Tel: 2389 9218
- Email: qhmslab@qhms.com

Workflow of Blood Taking in FD Clinics



*FD to transfer the lab co-payment to partnered lab on mutually agreed means on monthly schedule

Points to Note – Handling of Specimen

1. **Use specified specimen containers** provided by the corresponding partnered lab
2. **Each specimen container MUST be well labeled** with participant's identifiers (Name, HKID card no., DOB and Gender)
3. Well labeled specimen container should be put in a **specimen bag**, with the corresponding laboratory request note of that participant
4. Lab will discard **unlabeled / mislabeled / spilled specimen** and inform FD clinic to arrange re-draw /re-collection of specimen



Points to Note – Lab Co-payment Transfer

Suggested Workflow*

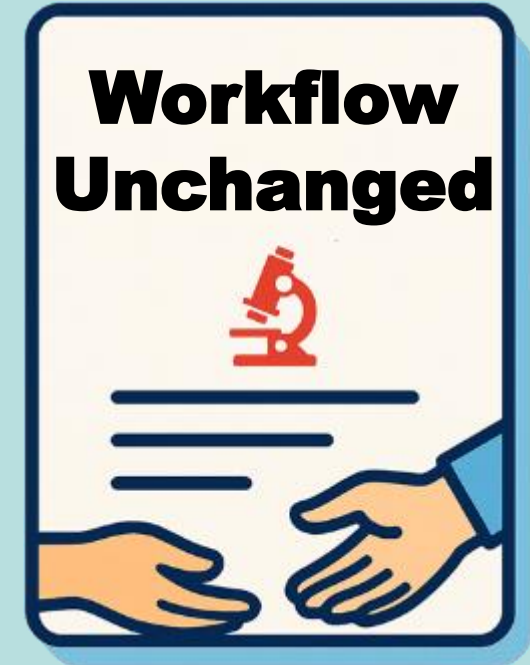
1. The blood taking activity and co-payment involved are **captured in the IT system**
2. A **monthly report can be generated** in the IT system by FD and selected lab to facilitate the co-payment settlement
3. Selected lab to **issue an invoice** to the FD's clinic on monthly basis
4. FD to verify the amount and **transfer the co-payment amount** to the lab via the bank transfer
5. Lab to **issue a receipt** to the FD upon receiving the co-payment

*Suggested workflow for reference only. FD and selected lab could develop other mutually agreed workflow and practice



Create Laboratory Services Request Note

(from 6 Nov 2025)





Create Request in CDCC



1

Click “Investigation”

< Close Participant Profile

English Name: Chan Tai Ming Chinese Name: 陳大明 HKIC No: VH000000(0) DOB: 31-Dec-1980 (44yr) Sex: M

DCR/Sharing Restriction View/ Add Allergy & ADR

Consultation History Investigation Summary Referral Record Prescribing History

Investigation Summary

Diagnosis (CDCC) Clinical Service

DM HT Dyslipidemia

Hepatitis B Screening

Screening in progress

New Note

Investigation

2

Select service

Select Request

☐ Laboratory

☐ Electrocardiogram (ECG)

Confirm Cancel

3

Click [Next]

1 Request Details 2 Request Items 3 Confirmation

Reason for Request/Remark

Optional

In accordance with the Scheme's Terms and Conditions, the Lab Test and ECG results from Investigation Service Provider are for reference only and are not a substitute for professional advice, diagnosis or treatment. It is your sole responsibility to interpret these results and to arrange for any necessary follow-up and the Government shall have no liability in relation thereto. Please print this investigation request form for Participant to make appointment. For any inquiries, please contact CDCC Pilot Scheme Hotline at 2157-0500.

Delete Back Next Cancel



Create Request in CDCC



4

Select Lab items

Request Details Request Items Confirmation

Please select the Laboratory Items by clicking the following selection or individual laboratory items.

DM&HT

Package

Annual Tests for Pre-Diabetes

- HbA1c
- Glucose, Fasting / FPG
- Full Lipid Profile

\$70

Diabetes/Pre-diabetes screening (HbA1c)

Confirmatory Tests for Suspected DM

- HbA1c
- Glucose, Fasting / FPG
- Full Lipid Profile
- RFT with eGFR

\$100

Diabetes/Pre-diabetes screening (FPG)

For Newly Diagnosed HT

- HbA1c
- Glucose, Fasting / FPG
- Full Lipid Profile
- RFT with eGFR
- MSU, Routine / Microscopy

\$130

Basic Care Package (1)

Back Next Cancel

5

“Print Service Locations” (Optional)

Request Details Request Items Confirmation

Reason for Request/Remark

Package

Confirmatory Tests for Suspected DM	- HbA1c - Glucose, Fasting / FPG - Full Lipid Profile - RFT with eGFR	\$100
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Items

CBC (with differential count)	\$50
Sputum, (Microscopy & Bacterial Culture)	\$50
Sputum, AFB (Smear)	\$50

Total Participant Pay Amount: \$250

Back Submit Cancel

[Print Service Locations](#)

6

Print the request note to the participant

Page 1 of 2

慢性疾病共同治理先導計劃檢驗轉介便條
Laboratory Services Request for Chronic Disease Co-Care Pilot Scheme

參加者資料 - Participant Particulars

姓名: CHAN, SIU MING
身份證明文件號碼 / HKID No.: AM2****
性別 / Sex: 男 / Male
年齡 / Age: 64 years
地區康健中心: KTSCHCA
會員號碼 / Membership No.: 231024504

Request No.: 23850015260000374346

空腹 Fasting

預約通知 - Important Notes for Appointment Booking
此檢驗轉介便條有效日期 / Request expiry date: 二零二三年二月三日 / 03-Feb-2023
參加者須前往指定檢驗中心，聯絡該中心預約。
Participants need to book appointment for laboratory service. Please refer to the contact details overleaf.

檢驗通知 - Important Notes for Laboratory Service
請帶同此檢驗轉介便條及香港身份證。Please bring this Note and HK Identity Card.
採血前請於最少8小時前禁食(可飲清水)。Please fast for at least 8 hours before blood taking (plain water is allowed).

Request Details
Request Date: 12-Aug-2025
Reason for Request/Remark:

請於檢驗前進行以下化驗，以便資料完整。Please have the following tests done in the laboratory and pay corresponding fees:

Packages	
Confirmatory Tests for Suspected DM	\$ 100
- HbA1c	
- Glucose, Fasting / FPG	
- Full Lipid Profile	
- RFT with eGFR	
Items	
CBC (with differential count)	\$ 50
Sputum, (Microscopy & Bacterial Culture)	\$ 50
Sputum, AFB (Smear)	\$ 50
共計費用總額 / Total co-payment amount:	\$ 250

只供內部使用 - Internal Use Only

Request Source: Name of Request/Family Doctor	Doctor TASHBGP, DOCTORBGP (GP ID: 451386294)
Phone Tel:	800 60506
District Fax No.:	23455212
Request Date:	12-Aug-2025

Updated by: Doctor TASHBGP, DOCTORBGP on 12-Aug-2025 18:05
Printed by: Doctor TASHBGP, DOCTORBGP on 12-Aug-2025 18:07

- Specified ‘Fasting’ reminder
- No longer designated to one awarded lab

Laboratory Items – GOPC PPP*

Haematology	• Complete Blood Picture (CBC) • Complete Blood Picture (with differential count) • Erythrocyte Sedimentation Rate (ESR)		
Chemical Pathology	• Haemoglobin A1c (HbA1c) • Fasting Plasma Glucose (FPG) • Full Lipid Profile • Renal Function Test (RFT) • Renal Function Test with eGFR • Liver Function Test (LFT) • Urate • Thyroid Stimulating Hormone (TSH)	• Free Thyroxine (fT4) • Calcium (Ca), Phosphate (PO4) • Albumin Adjusted Calcium Level (Ca²⁺ adjusted) • Thyroglobulin (Tg) • Anti-thyroglobulin Antibody (Anti-TgAb)	• Alpha Fetoprotein (AFP) • Carcinoembryonic Antigen (CEA) • Prostate specific antigen (PSA) • Urine Protein / Creatinine Ratio (PCR) • Spot Urine Albumin: Creatinine Ratio (ACR)
Microbiology	• Mid-stream urine (MSU): Routine / Microscopy • Mid-stream urine (MSU): Microscopy & Bacterial Culture	• Sputum: Microscopy & Bacterial Culture • Sputum: Acid Fast Bacilli (Smear)	• Sputum: Acid Fast Bacilli (Culture)
Electrocardiogram – to be done at the laboratory			

**Packages are available in the IT system for FD's request*

Laboratory Items – CDCC*

Haematology	• Complete Blood Picture (CBC) • Complete Blood Picture (with differential count) • Erythrocyte Sedimentation Rate (ESR)	
Chemical Pathology	• Haemoglobin A1c (HbA1c) • Fasting Plasma Glucose (FPG) • Oral Glucose Tolerance Test (OGTT) 2 hours • Full Lipid Profile • Renal Function Test (RFT) • Renal Function Test with eGFR • Liver Function Test (LFT)	• Urate • Thyroid Stimulating Hormone (TSH) • Free Thyroxine (fT4) • Urine Protein / Creatinine Ratio (PCR) • Spot Urine Albumin: Creatinine Ratio (ACR)
Microbiology	• Mid-stream urine (MSU): Routine / Microscopy • Mid-stream urine (MSU): Microscopy & Bacterial Culture	• Sputum: Microscopy & Bacterial Culture • Sputum: Acid Fast Bacilli (Smear) • Sputum: Acid Fast Bacilli (Culture)
Electrocardiogram – to be done at the laboratory		

**Packages are available in the IT system for FD's request*

New Laboratory Items

- New items are available when Hepatitis B screening is launched in **Q4 2025**
(Details on Risk-based Hepatitis B Screening Programme will be shared in a Webinar in Q4 2025)

Haematology	• Complete Blood Picture (CBC)	
Chemical Pathology	• Renal Function Test (RFT) • Liver Function Test (LFT) • Liver Function Test (LFT) with AST and GGT	• Aminotransferase-to-platelet Ratio Index (APRI) • Alpha Fetoprotein (AFP)
Microbiology	• Hepatitis B Surface Antigen (HBsAg) • Hepatitis B e Antigen (HBeAg) • Hepatitis B e Antibody (Anti-HBe)	• Hepatitis B Surface Antibody (Anti-HBs) • Hepatitis B Core Antibody (Anti-HBc) • Hepatitis B Virus DNA (HBV DNA)

Record the Blood Taking Activities in the System

(from 6 Nov 2025)

NEW

**For blood
taking at FD
clinic only**

Detailed user guide will be shared via email later

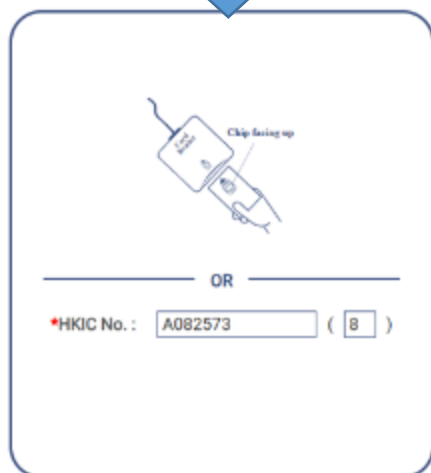
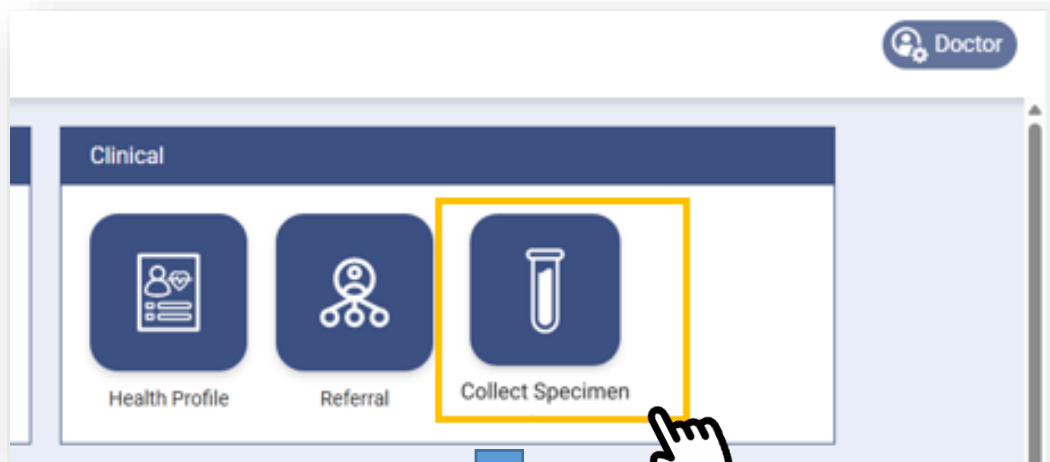


Record system



1

Click “Collect Specimen” and search participant



2

Click [Collect Specimen]

Request No.:	23830018250000974340
Request From:	Chronic Disease Co-care Pilot Scheme
Request By:	TASHSOP, DOCTOR001 [HCP ID: 4310898234]
Reason for Request/Remark:	-
DHC Membership No.:	2310024504
District:	Kwai Tsing

Items

DM & HT

Confirmatory Tests for Suspected DM

- ☒ HbA1c
- ☒ Glucose, Fasting / FPG
- ☒ Full Lipid Profile
- ☒ RFT with eGFR
- ☒ CBC (with differential count)
- ☒ Sputum, (Microscopy & Bacterial Culture)
- ☒ Sputum, AFB (Smear)



Record system



3 Input Value-added service fee amount



Participant will receive a notification on the amount paid

Payment Checkout

Laboratory: VHC4 HOSPITAL - HCP
Service Received Date: 14-Aug-2025
Programme: Laboratory Services Collaboration
Service Location: Virtual HOSPITAL - VHC4

Service Summary

Service	Item	Participant Co-payment
Investigation Service (Lab)	DM&HT	\$ 110.00
	Hypertension (HT)	\$ 50.00
	CBC	\$ 50.00
	CBC (with differential count)	\$ 30.00
	MSU, Routine / Microscopy	\$ 50.00
	MSU, (Microscopy & Bacterial Culture)	

Additional Charging ☒ Yes ☐ No

Item	Remarks	Additional Charging
Investigations		\$ 30

Total Participant Pay Amount
\$ 320.00

☒ I have confirmed with the participant that the payment information above is correct and I shall collect the co-payment and addition charge from the participant.

☒ Collect the co-payment on behalf of laboratory ☐ Participant to pay the laboratory directly by electronic means

Save **Cancel**

Lab co-payment amount, if any, is shown in system

If a Point of Sale (POS) machine is provided by partnered lab at your clinic

2) Workflow Overview

- Transition Arrangement of Contract Changeover

Transition Arrangement (1/2)



For Laboratory Service Requests
Issued **on or before 5 Nov 2025**

- Participants **need to** receive services at the **designated laboratory service provider*** as shown on request note
- District Health Centres' scheduled sessions** (for CDCC participants only)

慢性疾病共同治理先導計劃檢驗轉介便條 Laboratory Services Request for Chronic Disease Co-Care Pilot Scheme

檢驗服務地點 Investigation Service Location

金域檢驗(香港)有限公司 test_KingMed Diagnostics (Hong Kong) Limited test

服務熱線 Service Hotline : 2153 2188

預約網址 Booking Website : <https://booking.kingmed.com.hk/>

參加者亦可選擇地區康健中心/站接受檢驗服務。

Participants can also choose to receive investigation services at **District Health Centre / Express (DHC/E)**.

掃描二維碼可檢視所有服務地點及電話。

Please scan the QR code for accessing the information on all service locations and telephone numbers.

服務地點詳情
Service Location Details



(<https://www.primaryhealthcare.gov.hk/cdcc/resources/KingMed.pdf>)

檢驗服務地點 Investigation Service Location

拓立醫學化驗所有限公司 test_PathLab Medical Laboratories Ltd test

服務熱線 Service Hotline : 請致電個別服務地點預約 For booking, please call individual service locations

預約網址 Booking Website : <https://www.pathlabhk.com/CDCC/>

參加者亦可選擇地區康健中心/站接受檢驗服務。

Participants can also choose to receive investigation services at **District Health Centre / Express (DHC/E)**.

掃描二維碼可檢視所有服務地點及電話。

Please scan the QR code for accessing the information on all service locations and telephone numbers.

服務地點詳情
Service Location Details



(<https://www.primaryhealthcare.gov.hk/cdcc/resources/PathLab.pdf>)

***Service location and operating hours are accessible via the QR Code printed on the request note**

Transition Arrangement (2/2)



For Laboratory Service Requests Issued
on or after 6 Nov 2025

Participants may receive services at:

- **Any service points** of the awarded laboratories*:
 - KingMed Diagnostics (Hong Kong) Limited
 - Quality Healthcare Medical Centre Limited
- **Family Doctor (FD) clinic** (if offered by FD)
- **District Health Centres' scheduled sessions** (for CDCC participants only)

慢性疾病共同治理先導計劃檢驗轉介便條

Laboratory Services Request for Chronic Disease Co-Care Pilot Scheme

Page 2 of 2

Request No.: 23830018250000974340

注意事項 Note to participant

- (1) 極端天氣如八號或以上熱帶氣旋警告信號或黑色暴雨警告信號生效期間，檢查服務可能將會暫停。有關預約安排，參加者請致電聯絡化驗服務提供者查詢。
If extreme weather occurs such as Tropical Cyclone Warning Signal No. 8 or higher or Black Rainstorm Warning Signal is hoisted, service may be suspended. For the appointment arrangement, please contact the laboratory service provider for inquiries.
- (2) 如對檢查項目有任何查詢，請致電聯絡所屬私家醫生跟進。
For inquiries on requested item(s), please contact your family doctor for follow-up as necessary.
- (3) 參加者可於檢查後聯絡所屬私家醫生，以查詢或跟進相關檢查結果。
Participant can contact his/her family doctor to enquire and/or follow up on the investigation results.

預約服務 Appointment Booking

請致電化驗服務提供者 或 地區康健中心/站預約服務

Please book an appointment with the laboratory service providers or DHC/E

所有服務地點的詳細資料

Details information of ALL Service Locations

網址 Website: <https://www.primaryhealthcare.gov.hk/cdc/c/resources/LabProviders.pdf>



地區康健中心地點的詳細資料

Details information of DHC Service Locations

網址 Website: https://www.dhc.gov.hk/tc/general_public.html#location-map



***Service location and operating hours are accessible via the QR Code printed on the request note**

Communication with the Public

- Press release on the New Laboratory Service Model will be issued in early Nov 2025
- Relevant public websites will be updated on 6 Nov 2025

Handling change request by participant

- Participants issued with request note on/ before 5 Nov 2025 may request to have more choices as provided in new service model:
 - FD can delete the old request note
 - FD to create and re-issue new laboratory request note (6 Nov 2025 or after)

2) Workflow Overview

- IT System Enhancement on Laboratory Result Acknowledgement

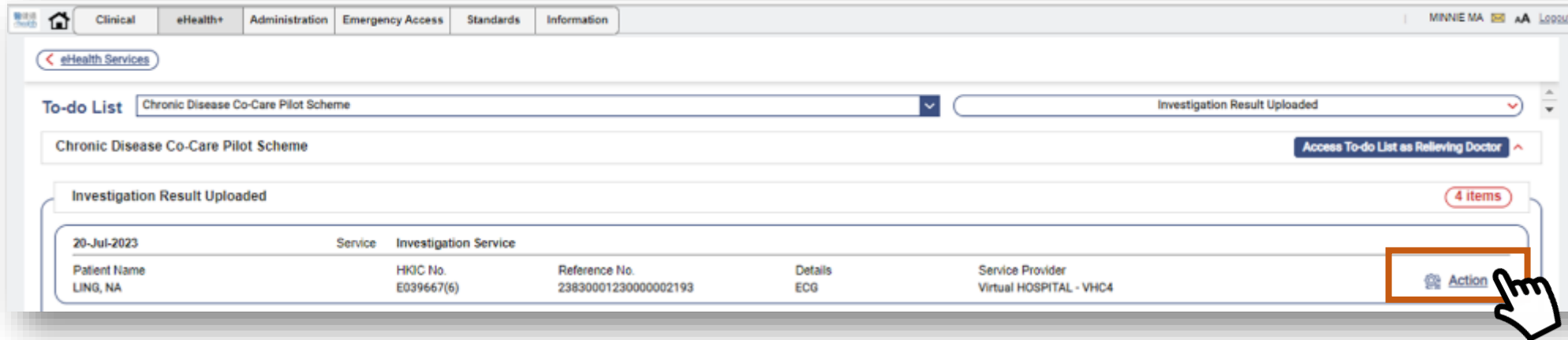
Detailed user guide will be shared via email later

Read and Accept Laboratory Result– Current Workflow

FD shall acknowledge all the laboratory results via the IT Module in timely manner

1

Click “Action” in the ‘To-do-list’



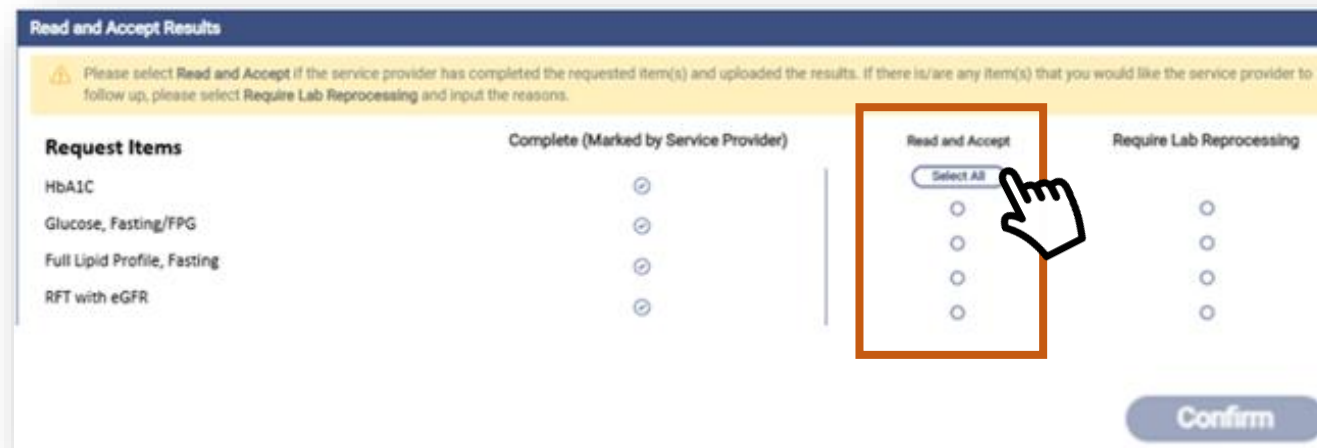
The screenshot shows a web application interface for a 'To-do List'. At the top, there are navigation tabs: Clinical, eHealth+, Administration, Emergency Access, Standards, and Information. Below these, a breadcrumb trail shows '< eHealth Services'. The main section is titled 'To-do List' and contains a dropdown menu set to 'Chronic Disease Co-Care Pilot Scheme'. Below this, there's a sub-header 'Chronic Disease Co-Care Pilot Scheme' and a button 'Access To-do List as Relieving Doctor'. A table titled 'Investigation Result Uploaded' (with a '4 items' indicator) displays the following data:

20-Jul-2023	Service	Investigation Service			
Patient Name	HKIC No.	Reference No.	Details	Service Provider	
LING, NA	E039667(6)	23830001230000002193	ECG	Virtual HOSPITAL - VHC4	Action

An orange box highlights the 'Action' button in the last row, with a hand cursor pointing to it.

2

Select items to [Read and Accept] and click [Confirm]



The screenshot shows a 'Read and Accept Results' form. It includes a yellow warning banner at the top. Below, there's a table with three main sections: 'Request Items', 'Complete (Marked by Service Provider)', and 'Read and Accept'. The 'Read and Accept' section has a 'Select All' button and five radio buttons. A hand cursor points to the 'Select All' button. To the right of the 'Read and Accept' section is a 'Require Lab Reprocessing' column with five radio buttons. At the bottom right, there is a 'Confirm' button.

Request Items	Complete (Marked by Service Provider)	Read and Accept	Require Lab Reprocessing
HbA1C	☒	☒ Select All	☐
Glucose, Fasting/FPG	☒	☐	☐
Full Lipid Profile, Fasting	☒	☐	☐
RFT with eGFR	☒	☐	☐



Read and Accept Laboratory Result – New Fast Track in Q4 2025

To streamline the acknowledgment process to make it simpler and less time-consuming for FDs – **[Read and Accept] by batches**

The screenshot displays the 'eHealth Services > To-do List' interface. At the top, there are navigation tabs: Clinical, eHealth+, Administration, Emergency Access, Standards, and Information. The user is logged in as 'DOCTOR001 TASHOP'. Below the navigation, there's a 'To-do List' section with filters for 'All Programme', 'All Categories', 'Service Provider: All', and 'Service Location: All'. A button 'Show Completed Item(s)' is also present. The main section is titled 'Chronic Disease Co-Care Pilot Scheme' and shows 'Investigation Result Uploaded' with 40 items. A table lists several investigation results. Annotations 1 and 2 highlight the 'Read And Accept' button and the 'Select all' checkbox respectively.

Date	Service	Investigation Service	Provider	Service Location	Patient Name	HKIC No.	Reference No.	Details	Lab Service Provider	Action
15-Apr-2025	Investigation Service	VHC4 HOSPITAL - HCP (4310898234)	Virtual HOSPITAL - VHC4 (4340633980)	1, 1	P173565(2)	23830018250000669745	Laboratory	VHC4 HOSPITAL - HCP	☒ Action	
16-Jul-2025	Investigation Service	VHC4 HOSPITAL - HCP (4310898234)	Virtual HOSPITAL - VHC4 (4340633980)	TEST, X6909820	X690982(0)	23830018250000956744	Laboratory	VHC4 HOSPITAL - HCP	☒ Action	
22-Jul-2025	Investigation Service	VHC4 HOSPITAL - HCP (4310898234)	Virtual HOSPITAL - VHC4 (4340633980)	TEST, G200200A	G200200(A)	23830018250000961356	Laboratory	VHC4 HOSPITAL - HCP	☒ Action	
29-Jul-2025	Investigation Service	VHC4 HOSPITAL - HCP (4310898234)	Virtual HOSPITAL - VHC4 (4340633980)	CHAN, SIU MING	A082573(8)	23830018250000961266	Laboratory	VHC4 HOSPITAL - HCP	☒ Action	
Jul-2025	Investigation Service	VHC4 HOSPITAL - HCP (4310898234)	Virtual HOSPITAL - VHC4 (4340633980)							

3) Updates on CDCC patient invitation

Mr Kanny PANG

Manager (Strategic Purchasing)

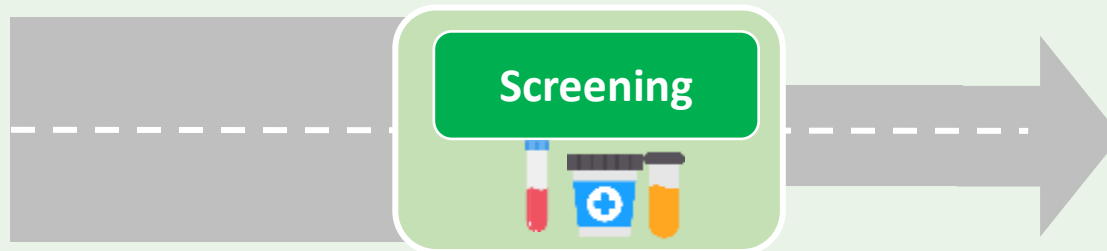
Special Invitation to Chronic Disease Co-Care Pilot Scheme (CDCC)



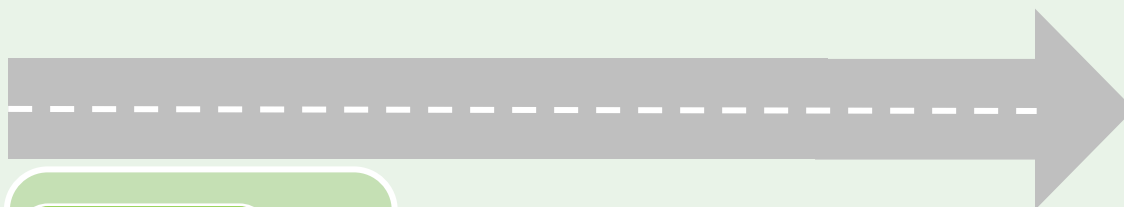
Kanny PANG
Manager (Strategic Purchasing)
Health Bureau

Pathways to CDCC

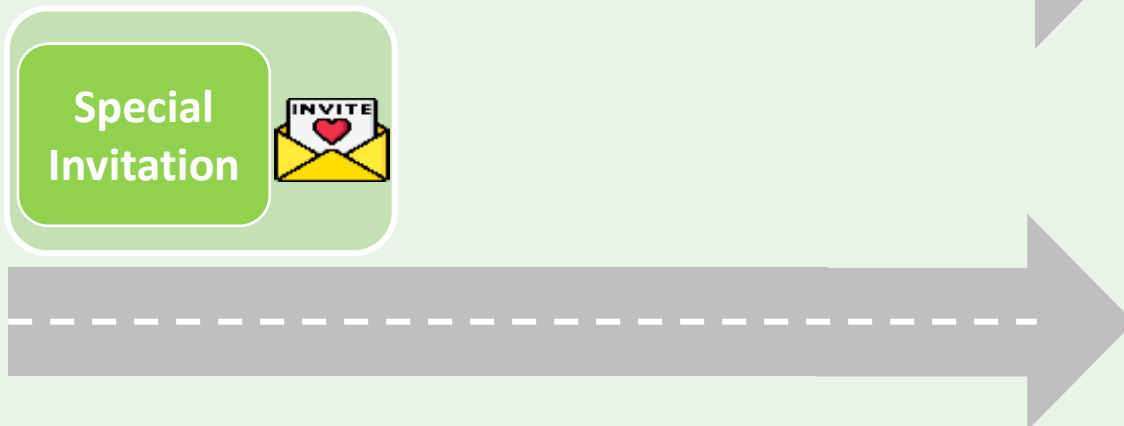
Eligible Citizens



Suitable HA GOPC Patients

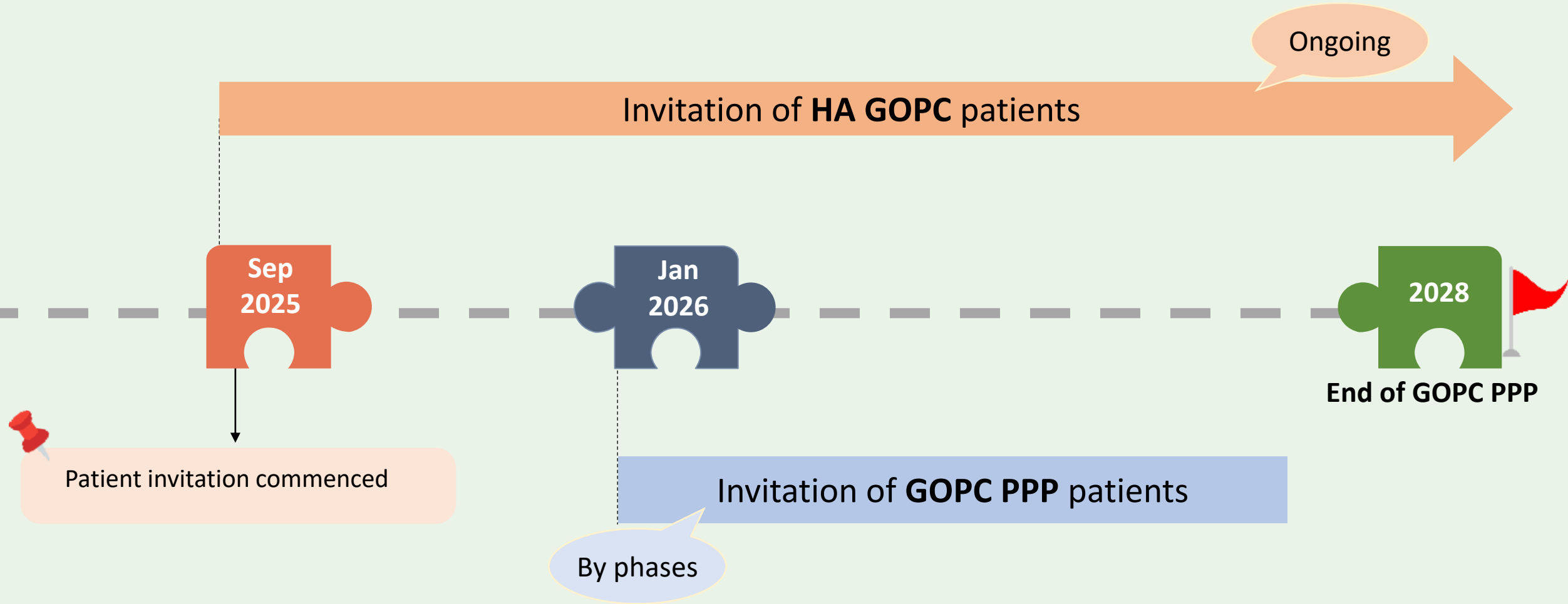


GOPC PPP Patients



Treatment

Tentative Timeline





From HA GOPC to CDCC



Select their own Family Doctors
for comprehensive, whole person,
continuing, preventive and co-ordinated care



- Convenient location
- Flexible schedule
- Shorter queuing time

- Public Hospital fee reform to focus on underprivileged
- Co-payment can be settled by Elderly Healthcare Voucher



- Personalised case management by DHC
- Nurse clinics and allied health services





From GOPC PPP to CDCC



Continuity of care if doctor
already joined CDCC

Continue to enjoy convenience and
flexibility of private medical service

Co-payments can be settled
by Elderly Healthcare Voucher



Nurse clinics and allied health
services as coordinated by District
Health Centre



Expanding scope of disease
coverage



COMING SOON !!



zoom

Date: 11 November 2025 (Tuesday)

Time: 13:30 – 15:00



Webinar on GOPC PPP Pathway to CDCC



Continuous Patient Care



Autonomous Co-payment Setting



Expanding Disease Scope



Simple and Seamless Patient Enrolment



Enhanced System Support



Widened Drug List



The invitation will be issued via both email and e-bulletin.
Please stay tuned.





Questions & Answers

- Please send in your questions using the “Q&A” function.
- Questions will be answered one by one.
- Unanswered questions will be addressed and supplementary information will be provided via the eBulletin.
- Please provide your email address if individual follow-up reply is needed.
- Webinar materials and relevant quick guides will be shared via eBulletin.



Thank you!

More Views and Questions

CDCC



Designated Helpline: 2300 8388



cdccdoctor@healthbureau.gov.hk



香港特別行政區政府 HKSAR Government

CDCC Website



GOPC PPP



Call Centre: 2300 7300



gopcPPP@ha.org.hk



門診協作
General Outpatient Clinic
Public-Private
Partnership Programme

GOPC PPP Website



2025/26 Vaccination Subsidy Scheme

- 2025/26 Vaccination Subsidy Scheme (VSS) will begin in **late September**
- Enrol early for the **VSS**, if you haven't done so
- Doctors who have **already registered to draw SIV(IIV) from Government contract**, stay tuned for updates on pre-order arrangement

