

Trauma Operative Service Collaboration Programme

Information Sheet

Eligibility of Patient	<p>Eligible patient under the Programme:</p> <ul style="list-style-type: none"> - who is an Eligible Person (EP)¹; - who is assessed to have clinical indications for trauma operative service; and referred by the Orthopaedics & Traumatology (O&T) Department of designated hospitals under Hospital Authority (HA) 				
Services Covered	<p><u>Service Package to be provided by Private Hospital (PH):</u></p> <ol style="list-style-type: none"> (1) At least one consultation and assessment before operation <ul style="list-style-type: none"> - provided by orthopaedic surgeon and anaesthesiologist - provided with X-ray examination (2) Specific trauma operation with inpatient stay <ul style="list-style-type: none"> - provided by orthopaedic surgeon and anaesthesiologist (3) All types of peri-operative care, including <ul style="list-style-type: none"> - any extended stay due to peri-operative complications/ when re-operation is required - all doctor visits, medical examinations, essential and related diagnostic blood tests and imaging investigations, medications, hospitality care, operations, nursing and allied health care (4) Daily postoperative visit and rehabilitation until discharge; including <ul style="list-style-type: none"> - specified physiotherapy intervention services - occupational therapy and splints as appropriate (5) At least one postoperative consultation with assessment (e.g. wound care) provided by orthopaedic surgeon within 2 weeks after discharge (6) At least one postoperative follow up consultation with assessment provided by orthopaedic surgeon with X-ray within 6 weeks after discharge (7) All types of tests (e.g. COVID-19 test) as required by the PH <p>The PH is solely responsible for the provision of all trauma operative services and the clinical care and management of the patient under this Programme, including but without limitation to any treatment, examination and services rendered by the PH and its staff at the facility of the PH, seeking informed consent, explaining the risks and complications of undergoing any treatment or examination, reaching mutual agreement on the management plan in case complications arise. HA shall have no liability in relation thereto whatsoever. The PH shall at all times act in relation to each patient as an independent contractor, and not as an agent or employee of HA.</p> <p><u>To be provided by HA:</u></p> <ol style="list-style-type: none"> (1) Physiotherapy (PT) Referral Letter <ul style="list-style-type: none"> - After discharge from PH, patient can book PT services at HA (2) Appointment slip for follow-up at HA O&T Clinic <ul style="list-style-type: none"> - After completing the operation and related follow-up at PH, patient can return to HA O&T clinic for continuous management 				
Register to the Electronic Health System (eHealth)	<ul style="list-style-type: none"> - Patient needs to register with the Electronic Health System (eHealth) and give sharing consent to the concerned PH in authorizing the PH to access and share the patient's health data in the eHealth for an indefinite term before participating in the Programme. - Patient needs to read through the "Participant Information Notice" (PIN) and "Personal Information Collection Statement" (PICS) of eHealth before registration. - For patients who have registered with eHealth before 1 December 2025, they are required to read and understand the important updates in the PIN. They must give or renew the Sharing Consent to the concerned PH to receive related healthcare services and use the eHealth. - The PIN and PICS can be accessed by scanning the following QR codes. <table border="1" style="width: 100%; text-align: center;"> <thead> <tr> <th style="width: 50%;">Participant Information Notice</th> <th style="width: 50%;">Personal Information Collection Statement</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> </tr> </tbody> </table>	Participant Information Notice	Personal Information Collection Statement		
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	<ul style="list-style-type: none"> - After successful registration of eHealth and giving the sharing consents to the concerned PH, the patient will receive notifications. To facilitate the patient in receiving notifications from the eHealth, mobile SMS will be used for the communication means and the communication language will be defaulted as Chinese. - The patient may contact the Electronic Health Record Registration Office (Hotline: 3467 6300) for more information on eHealth registration. - Before attending PH for Programme service, patient should bring along his/her Hong Kong Identity Card for identity verification and attendance registration. 																																														
Fees and Charges	<p>Under the Programme, patient is required to pay to the PH the same HA standard fees and charges for the Trauma Operative services as stipulated in the Gazette. Patient who is eligible for a waiver to receive the HA services will enjoy the same fee waiver arrangements in the Programme². The charges for Eligible Person with effective from 1 January 2026 are:</p> <table border="1"> <thead> <tr> <th rowspan="3">Categories</th> <th colspan="2">Specialist Outpatient Clinic</th> <th colspan="2">Inpatient (Acute Bed)</th> </tr> <tr> <th rowspan="2">per attendance</th> <th rowspan="2">per drug item (4 weeks as chargeable unit)</th> <th colspan="2">Maintenance Fee³ (per day)</th> </tr> <tr> <th>12 years old or above</th> <th>Under 12 years old</th> </tr> </thead> <tbody> <tr> <td>Public Charges</td> <td>\$250</td> <td>\$20</td> <td>\$300</td> <td>\$150</td> </tr> <tr> <td>25% waiver</td> <td>\$188</td> <td>\$15</td> <td>\$225</td> <td>\$113</td> </tr> <tr> <td>50% waiver</td> <td>\$125</td> <td>\$10</td> <td>\$150</td> <td>\$75</td> </tr> <tr> <td>75% waiver</td> <td>\$63</td> <td>\$5</td> <td>\$75</td> <td>\$38</td> </tr> <tr> <td>Full waiver*</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> </tr> <tr> <td>HA Staff & Dependent</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> </tr> <tr> <td>Civil Service Eligible Person</td> <td>-</td> <td>-</td> <td>\$68</td> <td>\$34</td> </tr> </tbody> </table> <p>* Full waiver refers to 1) Recipient of Comprehensive Social Security Assistance (CSSA); 2) A holder of valid full medical fee waiver certificates issued by authorized Hong Kong Government or Hospital Authority social workers; 3) Old Age Living Allowance Recipients aged 75 or above; 4) Level 0 Voucher Holder of Residential Care Service Voucher (RCSV) for the Elderly</p> <p>In addition to the existing medical fee waiving mechanism, HA establishes a second safety net by introducing a HK\$10,000 cap on an eligible patient's annual spending for specified public medical fees and charges without requiring financial assessment with effect from 1 January 2026. The fees and charges payable by the patient being an EP to private hospitals under this Programme will be counted towards the eligible medical fees and charges of the Annual Spending Cap. The spending amount can be checked via HA Go, One-Stop Electronic Kiosk of HA hospitals and any HA hospital's Shroff office. Patients should refer to the Guide on Annual Spending Cap for details.</p>	Categories	Specialist Outpatient Clinic		Inpatient (Acute Bed)		per attendance	per drug item (4 weeks as chargeable unit)	Maintenance Fee ³ (per day)		12 years old or above	Under 12 years old	Public Charges	\$250	\$20	\$300	\$150	25% waiver	\$188	\$15	\$225	\$113	50% waiver	\$125	\$10	\$150	\$75	75% waiver	\$63	\$5	\$75	\$38	Full waiver*	-	-	-	-	HA Staff & Dependent	-	-	-	-	Civil Service Eligible Person	-	-	\$68	\$34
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Points to Note	<p><u>Eligible Person (EP):</u></p> <ul style="list-style-type: none"> - If any patient ceases to be an Eligible Person at any time after his/ her enrolment in the Programme, such patient shall notify HA and he/she shall not be entitled to receive any services under the Programme during the period when he/ she is not an Eligible Person. - PH shall be responsible for verifying if a patient is an Eligible Person via the IT system immediately before attending to the patient for each episode of service. If the patient is not an Eligible Person on the day of attendance, any services which may be provided by the PH to such patient shall be considered as the private arrangement between the PH and the patient and at the patient's own cost. <p><u>Attendance Registration:</u></p> <ul style="list-style-type: none"> - Before attending PH for Programme service, patient should bring along his/her Hong Kong Identity Card for identity verification and attendance registration. PH shall register attendance for the patient via one of the following means: <ul style="list-style-type: none"> 1) Smart-ID; 2) One-time password; or 3) Attendance Sheet - Upon successful attendance registration, patient would receive a confirmation message generated from eHealth, which is based on the patient's choice of eHealth communication means including mobile SMS or E-mail or Postal. <p><u>Services beyond Programme Package:</u></p> <ul style="list-style-type: none"> - Other than the above-mentioned services to be provided by PH, any additional services (such as medical reports ordered by or for a patient which fall outside the Programme Package), shall be considered as the private arrangement between the PH and the patient and at the patient's own cost. 																																														

	<p><u>Referring Patient Back to HA:</u></p> <p>- The patient may be referred back to HA for further treatment / management if deemed clinically appropriate by HA and/or the PH, or if any of the services/ drugs required by the patient falls outside the Programme, or if there are other circumstances which HA in its absolute discretion considers appropriate.</p> <p><u>Prevention of Bribery:</u></p> <p>HA prohibits its employees, agents and service providers who are involved in this Programme from offering, soliciting or accepting any advantage as defined in the Prevention of Bribery Ordinance (Cap. 201) in connection with this Programme. Hence, Programme participants and their families should not offer any advantage to the above persons.</p>
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Remarks:

1 Definition of Eligible Person (EP):

- a. holders of Hong Kong Identity Card issued under the Registration of Persons Ordinance (Chapter 177), except those who obtained their Hong Kong Identity Card by virtue of a previous permission to land or remain in Hong Kong granted to them and such permission has expired or ceased to be valid;
- b. children who are Hong Kong residents and under 11 years of age; or
- c. other persons approved by the Chief Executive of the Hospital Authority.

2 An applicant who is eligible for a waiver under the criteria set out below is entitled to enjoy the same fee waiver arrangements as for the HA's services when he/she attends the Programme:

- a. Recipient of Comprehensive Social Security Assistance (CSSA)
- b. A holder of valid full or partial medical fee waiver certificates issued by authorized Hong Kong Government or Hospital Authority social workers
- c. Old Age Living Allowance Recipients aged 75 or above
- d. Level 0 Voucher Holder of Residential Care Service Voucher (RCSV) for the Elderly
- e. Civil Service Eligible Person
- f. HA Staff & Dependent

3 Maintenance fee will be levied on daily basis from day of admission with cut-off time set at 12:00 midnight. If a patient is discharged within same date of admission, one-day maintenance fee will be levied on the first day.